



Biggest Little Recap

January - July 2024

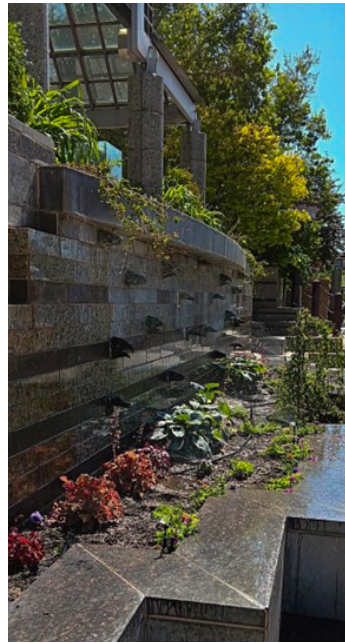


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Arts & Culture

E. 4th Street Public Art Project

New artwork was installed in May on the Wells overpass at E. 4th Street. The City received a National Endowment for the Arts Our Town Grant to support public outreach and public art creation for creative placemaking and commemoration of the City of Reno's E. 4th Street District.

After a year and a half of working with the community, artist Kipp Kobayashi was selected for the project. His installation, *On Growth and Form*, takes inspiration from the history of the E. 4th Street District. The artwork is a tree-like installation of steel rebar integrated under the Wells Avenue underpass bridge on E. 4th Street.

Arts & Culture staff worked closely with Public Works to make this complex installation possible.

The artist, Kipp Kobayashi, remarks: "Tracing the history of the project site, I was interested to discover that it had once been home to Reno Mill and Lumber (later the Verdi Lumber Company then the Eveleth Lumber Company), a planing mill and sash factory with yards that accommodated several thousand acres of pine cut from the nearby Tahoe basin. I began to consider not only the sheer volume of timber that had passed through the site but also the mechanical process of changing these beautiful organic forms into geometrically shaped and regularly dimensioned materials that could readily be used for building and construction. Playing off this history, I imagined branches of rebar emanating from the bridge as if growing out from its very structure. Flourishing independently but still integral to the form, they appear as fantastical visions – as if history has emerged from the past - reimagined and reinterpreted through the many different lenses of time."



Historic Preservation Awards

2024 marked the 25th year of the City of Reno's Historical Resources Commission Historic Preservation Awards. Celebrated each May during National Historic Preservation Month, the Historic Preservation Awards recognize historic building projects and landmarks, legacy businesses, and local advocates for historic preservation. This year's event was held on May 9 at the historic Elm Estate and recognized three advocates, two historic landmarks, one non-residential historic building, and 11 legacy businesses. More information on the awards program and this year's award winners can be found here: <https://www.reno.gov/community/arts-culture/historic-preservation/historic-preservation-awards>



Arts & Culture

Equity Expansion Grant

The Reno Arts & Culture Commission launched a pilot grant program in January for the 2024 calendar year for Equity Expansion Grants. These grants are intended to provide programmatic funding to eligible organizations that provide arts, culture, and heritage services. The grant prioritizes organizations historically facing social, financial, and/or geographic barriers. The grant prioritizes projects that are by and for American Indian and Alaska Native, Arab and Middle Eastern, Asian and Pacific Islander, Black and African American, Hispanic and Latinx, LGBTQIA+, disabled, youth, seniors, and access-challenged communities. So far, seven grants have been awarded and a third round of grants will open in July for programming taking place from September 1 through the end of the year. Organizations awarded grants include Northern Nevada International Center with Sierra School of Performing Arts, Note-Able Music Therapy Services, The Multicultural Center, Sawabemuhano, Reno Punk Rock Flea Market, UNR Persian Association, and Our Story Inc.

Oddie Boulevard Public Art Project

Arts & Culture facilitated a process for the Oddie Boulevard Public Art Project over the course of a year that included community input and engagement and culminated in the selection of artist John Fleming in February 2024. Fleming's proposal was rated the highest out of the three finalists and was the most responsive to community input. Fleming's pieces, Silverada & Oddie, serve as a creative placemaking gateway into the community. The artwork features shade and seating and will feature a rotating mural painted by local artists.



Oddie's O, a beacon, a mural, a gathering place

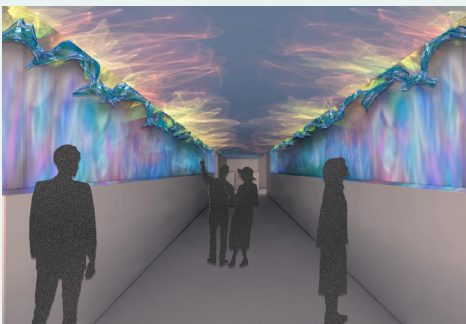


Colorful powder-coated-steel letter seats. Perforated natural-finish-steel canopy for shade.

Moana Springs Community Aquatics & Fitness Center Public Art

Artist Michele Gutlove was awarded the commission for artwork in the new Moana Springs facility after a year-long community process. On April 10, 2024, City of Reno Councilmembers approved the unanimous recommendations from the Reno Arts and Culture Commission (RACC) and the Public Art Committee (PAC) to select Michele Gutlove to create public art for the new Moana Springs Community Aquatics & Fitness Center.

The exterior and interior art were inspired by the setting, nestled within view of several mountain ranges. The art will be uniquely of its place, with the actual mountain ranges interpreted into glass, stainless steel, and light, according to Gutlove's project proposal.



Business License

Special Events/Special Activities Year over Year (January 23/24-June 23/24)

	Jan 2023	Jan 2024	Feb 2023	Feb 2024	Mar 2023	Mar 2024	Apr 2023	Apr 2024	May 2023	May 2024	June 2023	June 2024	2023	2024
New Licenses Issued	247	195	161	197	270	222	221	239	289	218	75	100	1263	1171
Renewals Submitted	1992	2185	1686	1666	2624	2359	1836	1966	1540	1533	542	785	10220	10494
Applications Submitted	296	227	233	233	332	243	287	246	266	272	106	87	1520	1308
Business Closures	272	204	294	161	225	162	202	250	151	161	51	101	1195	1039
Special Event Applications Submitted	61	43	14	60	24	75	43	48	54	57	32	19	228	302

Business Licensing Code Rewrite

Staff has continued to work with a contracted consultant to craft a revised business licensing code. A draft is available to the public at Reno.Gov/BusinessLicense and public meetings to discuss the change are tentatively scheduled for July. A tentative timeline is below:

- June/July 2024 - Draft release/Community outreach
- August 2024 - Direction from Council based on discussion and community feedback
- August/September 2024 - Business Impact Statement
- October/November 2024 - Ordinance introduction/adoption
- January 2025 - Code becomes effective

Safe Scape Compliance

Adopted as a part of the privileged business license code in January 2022, RMC Sec. 5.07.123 “Downtown Safe Scape Area and Buffer Area Standards” was created. Effective July 2023, the code provided for multiple operational requirements for businesses selling package alcohol and package wine and beer including the obligation to offer perishable food, prohibitions on many single-serving alcohol products, and operational standards such as surveillance and security specifications. Included in the ordinance was a provision to allow Council the ability to review these licenses annually to discuss issues and ensure future compliance. On May 8, 16 reviews were presented to and approved by Council with no concerns noted.

Special Events

The 2024 event season is off to a fantastic start. The Department has permitted multiple new events such as Dancing on the River, Harmony on the River, Off the Rails weekly music series, and Flicks on the Bricks, among others. Legacy events such as the Reno Tahoe Odyssey, Feed the Camel, Food Truck Friday's, Riverside Farmers Market, Reno River Festival, and BBQ, Brews & Blues have provided our community with a fun kick off to the summer.

Civil Service

The Civil Service Commission has been busy helping departments fill vacancies within the City of Reno. In the first half of the year, over 1,700 applications came in to fill the 75 positions we recruited for. Those 75 positions spanned a variety of different departments, position types, and work environments.

Maintenance Workers

Maintenance Workers I-III perform a variety of maintenance and repair work on our streets, signs, sewers, storm drains, fountains, planters, trash cans, and related public works structures. These positions have room for upward mobility and specialization. The entry level position, Maintenance Worker I, requires a high school diploma or equivalency and a drivers license, an ability to obtain a commercial drivers license and flaggers certificate within six months of hire and a willingness to learn.



Recreation Leaders

Recreation Leaders and Senior Recreation Leaders help keep our various Parks and Recreation programs successful. These roles can involve supervising youth at a designated site, working as part of a team to implement program activities, and customer service opportunities. The entry level position, Recreation Leader, requires a high school diploma or equivalency with some part-time work experience.



Civil Engineers

Civil Engineers perform difficult and complex functions involved in the design, construction, and investigation of capital improvement and new development projects. They also review plans, designs, and specifications and recommend changes for compliance; and respond to questions and inquiries from the public, property owners, developers, architects, surveyors, contractors and City staff regarding engineering and development projects. The journey level position, Associate Civil Engineer, requires a bachelor's degree in engineering or a related field, two years experience in the field and registering with the State of Nevada as a professional engineer within six months of employment.

If you are interested in employment with the City of Reno go to [Reno.Gov/Jobs](https://reno.gov/jobs) to apply!



Communications

The Department of Communications is responsible for both internal and external strategic communications efforts that support the City of Reno's strategic plan. The information below provides a snapshot of the efforts the team has undertaken in the past six months.

Owned Media:

- Facebook 37,315 (+ 2.3%)
- Facebook en Español 2,845 (+ 11.8%)
- Twitter/X 65,605 (+3.4%)
- Instagram 27,528 (+6.8%)

Earned Media:

All press releases are provided in both English with option for Spanish translation.

- Responded to 657 media inquiries
 - 244 to City Hall
 - 147 for Reno Fire Department
 - 266 for Reno Police Department
- Issued 96 media releases
- Supported 43 in-person media events
- Pitched 25 story ideas to local media outlets



Paid Media:

The City has three paid media partnerships to assist in getting proactive stories out to the community. Below is an overview of the three programs and topics that were covered.

- **Daily Mix:** The City has recently added longer features (3-5 minutes) in the Fox 11 Daily Mix morning show. The increased length of time allows staff to cover more complicated topics such as: Dispatch Week, Park Rangers, Senior Events and Activities, and Older Americans Month.
- **Re-Know Minute:** In October of 2023, the Re-Know Minute moved to News 4 and Fox 11. Recent topics include: Vacation Station summer camps, community clean-ups, RPD recruitment, potholes, Seniors EngAGED, fire escape plans, smoke detectors, and more.
- **Nuestro Reno:** The City partners with Juan 101.7 on both radio and social media to provide regular updates about City programs and services. Recent topics include: RFD Holiday Safety Tips, Senior Resource Fair, Parks Master Plan Surveys, ADU Survey, Senior Technology Classes in Spanish, Sidewalk Vendor Forum, Teglia's Paradise Park Survey, RPD Pedestrian Safety, Spring Community Clean-ups, RPD Matrix Survey and Community Meeting, Older Americans Month Activities, Language Access Plan, Sierra Kids Summer Camps.

- **Su Reno En Un Minuto:** The City partners with Telemundo to provide bi-monthly segments that highlight City programs and services. Recent topics include: RFD Heater Safety, Ice Safety, Street Lights, Sidewalk Vendor Permits, Sidewalk Vendor Ordinance, Reno Direct Service Center, Potholes, Street Sweepers, Defensible Space, Yard Issues and Signage, Parks and Recreation Pools, RFD Hot Cars. Content from this segment is also featured on Juan 101.7FM radio.



Communications



Internal Service Requests:

The Communications Department supports service requests from all City of Reno departments and divisions including communications support, printing, photography, videos and graphic design. Below are statistics related to the service requests completed in the past 90 days.

- Overall completed tasks: 1,584
- Items produced with bilingual English/Spanish: 77
- Items produced with ADA accessibility: 83

Internal Service Requests:

In addition to public facing communications, the Department of Communications also supports internal communication needs such as graphic design, photography, video production, printing and more. Below is a quick overview of the service requests completed:

- Total Tasks Assigned: 2,567
- Graphic Design Requests: 1,366
- Photography Requests: 207
- In-House Printing Requests: 42
- Vendor Printing Requests: 65
- Video Production Requests: 14



A Look Forward:

Following is a list of key projects and efforts that the Communications Team will be supporting in the coming months:

- Release of the Reno Police Department's first video annual report
- City of Reno highlights for fiscal year 2023-2024
- A video series telling the stories of our unhoused residents
- Annual report for the Clean and Safe, Community Court, and Housing and Neighborhood Development programs
- Opening of the new Public Safety Center and Moana Springs Community Fitness and Aquatics Centers
- Launch of the new Rec Connect Membership Program



Development Services

Over the past few years, Reno has experienced a surge in infrastructure projects, commercial developments, and residential construction, allowing development to remain in an upward trajectory. Total building permits over the past four fiscal years have been at the highest levels the City of Reno has experienced. Over the past 10 years, residential development has trended upward, peaking in FY2020-2021 and leveling off while maintaining steady growth. Commercial development has also remained steady, being driven by large commercial projects in the area.

By prioritizing community engagement and inclusive decision-making processes, the City of Reno's Development Services Department has ensured that development remains aligned with the values and aspirations of its diverse population.

The Development Services Department has taken a proactive approach to ensuring safety and compliance within the City of Reno by establishing the Building Compliance Division. By assembling a team of nationally certified building inspectors, they are signaling a commitment to expertise and professionalism in their enforcement efforts.

The responsibilities outlined for the Building Compliance Division are comprehensive and cover various aspects of ensuring that structures and land uses adhere to local building codes and regulations. The following are some of the duties this division is responsible for:

- Reviewing and inspecting all Commercial Business License applications to ensure that new businesses meet building safety standards from the outset.
- Addressing complaints related to building without a permit shows a dedication to addressing issues as they arise, promoting accountability among property owners. Issuing citations and fines for non-compliance, when appropriate, serves as an important deterrent, reinforcing the importance of adhering to building codes and regulations.
- Inspecting and performing plan reviews for permits submitted as a result of a work without a permit complaint.

This ensures that all work performed is being properly permitted and code compliant.

- Conducting inspections and performing plan reviews for damage assessment projects. This demonstrates a proactive stance in ensuring that structures affected by various factors, such as natural disasters or accidents, are restored safely and in compliance with relevant regulations.

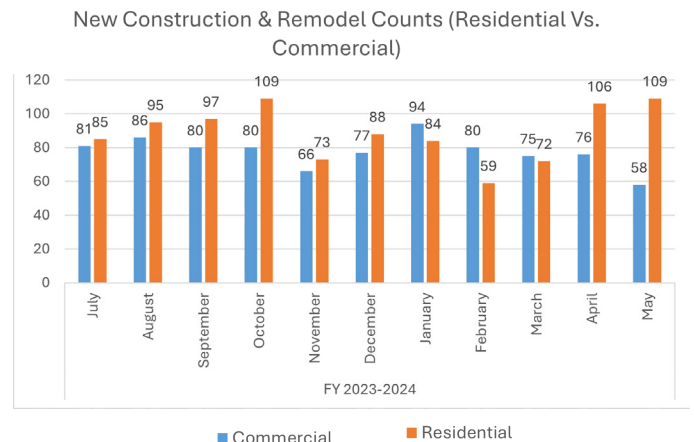
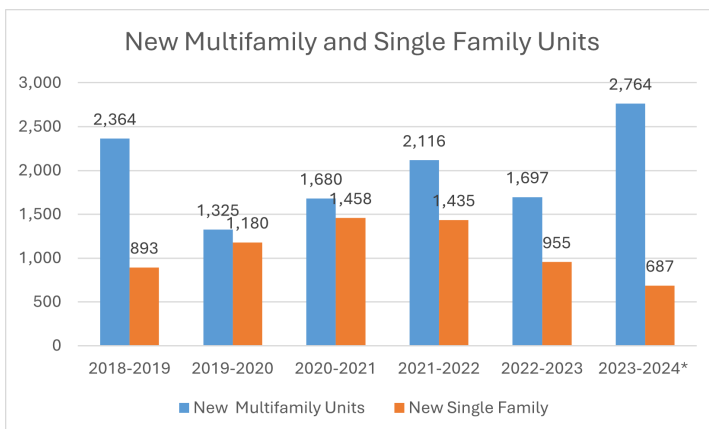
Overall, the Building Compliance Division is a crucial component in promoting safety and adherence to regulations within the community.

The City of Reno Planning Department is working on a number of initiatives tied to the Title 18 Zoning Code. In January of 2021 the City of Reno adopted a new Zoning Code, and as part of that adoption it was always anticipated that some code clean-up would be necessary. In June of 2022, City Council initiated a text amendment to the Title 18 Annexation and Land Development Code, to address those outstanding Zoning Code clean-up items including grammatical errors, inconsistencies with regulations, unintended deletions or insertions and changes to reflect updated State law. Staff has spent the past year working through those changes and getting public input. Final adoption of an updated Zoning Code is anticipated in early 2025.

The Planning staff is also working to update specific sections of the Zoning Code tied to:

- Signs
- Telecommunications
- Housing
- Accessory Dwelling Units (ADU's)

These are all being done independent of the Zoning Code clean-up and involve a robust public outreach process that will take place over the 2024-2025 timeframe.



Economic Development

As we reflect on the first half of 2024, it's clear that Reno continues to build on the momentum of an exceptional 2023. Our efforts in economic development have not only sustained but amplified our mission to connect, inspire, and activate downtown investment and revitalization. This period has showcased the transformative power of place-based economic development in our Biggest Little City.

Downtown revitalization has been a cornerstone of our strategy, attracting substantial investment into our community. These initiatives celebrate Reno's unique character, enhancing the quality of life for all Renoites and offering an inviting atmosphere for visitors. As we look forward to the second half of the year, we remain committed to fostering growth and celebrating the vibrant spirit that makes Reno a choice location for residents, businesses and visitors alike.

Activating Downtown

The City of Reno's Activation Pilot Program is making strides in revitalizing downtown through a partnership with third-party event promoters. This initiative aims to transform parks and plazas into vibrant urban hubs that inspire engagement, enrich communities, and foster a stronger sense of unity among locals and visitors. By creating a dynamic environment with diverse experiences, the program breathes new life into vacant and underutilized spaces, catalyzing economic development.

This summer, we are thrilled to launch four new activations:

- **Harmony on the River**, featuring free community performances by the Reno Phil (2nd Thursdays June-September at West Street Plaza)
- **Off the Rails**, a free summer concert series by the OffBeat Music Festival (3rd Thursdays June-September at Locomotion Plaza)
- **Flicks on the Bricks**, a free outdoor movie night by the Cordillera Film Festival (1st Fridays August-October at West Street Plaza)
- **Dancing on the River**, a family-friendly community bachata and cumbia dance social (Every other Saturday at West Street Plaza)

These events will entertain, educate, and appeal to diverse audiences, creating lasting memories and bringing people together in the heart of our vibrant, forward-thinking city.



Biggest Little Cafe Opening

We're excited to announce the opening of the Biggest Little Cafe in the City Hall lobby, complete with new outdoor seating on our patio. This addition aims to revitalize Virginia Street in the heart of downtown Reno, offering a welcoming space for residents and visitors to sit, dine, take meetings, and enjoy the vibrant atmosphere of our city center.



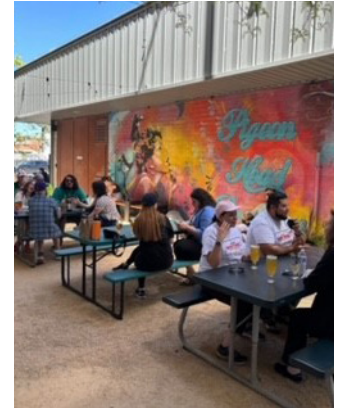
ReStore Updates

In an exciting development for our downtown area, the second round of "ReStore Reno" grants have been awarded to 29 additional recipients, injecting \$589,000 into the revitalization of our city. This initiative, aimed at reinvigorating and reigniting the downtown area, offers matching grants to property owners and business tenants for façade improvements and interior upgrades. Out of 69 applicants, 29 were chosen to receive funding and





now have 180 days to complete their projects. Recent completions include Pigeon Head Brewing, Dubs, Shims, Sol Up, 495 Morrill Avenue, and 903 E 4th Street. With this round, a total of nearly \$1,050,000 has been invested into downtown through ReStore Reno, amplifying the total economic improvement value to an impressive \$5.7 million. This commitment to enhancing our cityscape underscores our dedication to fostering a vibrant and thriving community for all Renoites and visitors.

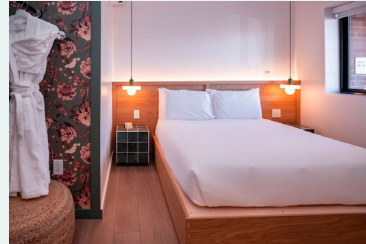


Dubs Sports Bar Opening

We are excited to share the opening of Dubs Sports Bar in downtown Reno earlier this spring. Dubs is brought to Reno by the founders of Vistro, a virtual food hall located on Center Street in the heart of downtown!

Best Bet Motor Lodge Opening

We are thrilled to announce the opening of Best Bet Motor Lodge in Midtown Reno this May 2024. As a proud recipient of the ReStore Grant Program, the newly renovated motel combines the charm of a classic motor lodge with stylish nods to the future. With 21 rooms, including ADA and pet-friendly ground-floor options, it is set to become the largest motel in Midtown.



ULI Launches in Reno, NV

We are excited to announce the launch of a new Urban Land Institute (ULI) chapter in Reno. Founded in 1936, ULI is a member-supported 501(c)(3) nonprofit research and education organization with members in 95 countries worldwide. The Institute encompasses the entire spectrum of land use and real estate development disciplines, bridging private enterprise and public service. As the leading multidisciplinary real estate forum, ULI promotes the exchange of ideas, information, and

experiences among local, national, and international industry leaders and policymakers dedicated to creating better places.

ULI brings together leaders from various real estate and land use policy fields to exchange best practices and serve community needs, fostering collaboration within and beyond ULI's membership through mentoring, dialogue, and problem-solving. Our local ULI chapter will explore urbanization,

conservation, regeneration, land use, capital formation, and sustainable development issues. Additionally, they aim to advance land use policies and design practices that respect the uniqueness of both built and natural environments. Through education, applied research, publishing, and electronic media, ULI shares knowledge and sustains a diverse global network of local practice and advisory efforts that address current and future challenges.

Equity & Community Relations

Community Partnerships

In collaboration with the Reno Fire and Police Departments, the City participated in various community events, engaging with the public and sharing resources. These events included the Black Cultural Fest, Dean's Future Scholars Family Resource Fair, and the Unity in Diversity event. If you're interested in inviting departments to your events, please email Community@Reno.gov.



Cultural Celebrations

Celebrating our community's vibrancy, the City partnered with community organizations to co-host celebrations. We express our sincerest gratitude to the following groups for sharing their history, culture, and stories with all of Reno. If you are interested in exploring partnerships, please email Community@Reno.Gov. Stay tuned for future celebrations!

Asian American Native Hawaiian Pacific Islander (AANHPI) Heritage Month

In honor of Asian American Native Hawaiian Pacific Islander (AANHPI) Heritage Month, the City of Reno partnered with the Asian Community Development Council, One APIA Nevada, Korean American Association of Reno, and India Association of Northern Nevada to host a heritage celebration. The May 19th celebration featured AANHPI performances, food trucks, local businesses, community resources, and information on the history of Reno's Chinatown.



Black History Month

The City of Reno partnered with the Northern Nevada Black Cultural Awareness Society (NNBCAS), Our Story, Inc., and Tabnie Dozier Enterprises to host a special Black History Month celebration. The BELIEVE sign was illuminated in red, yellow, and green throughout Black History Month. During the event on February 15, a proclamation was presented, a Unity Walk to City Hall was held, and the celebration continued inside Reno City Hall. Attendees learned more about Black History Month, the rich contributions of Black leaders in the Biggest Little City, and much more.



Organizational Programming

One City Many Voices

Since 2021, this series has welcomed numerous speakers to share perspectives, lived experiences, and encourage discussions. This series seeks to inspire a greater understanding of our community, cultivate a stronger sense of belonging, and create shared knowledge and language as an organization.

- **January:** History of the Stewart Indian School was presented through the lens of two local alumni who shared their unique stories and involvement with the Stewart Indian School Museum today. This July, staff will have the opportunity to tour the museum in Carson City as part two of this engagement.

- **March:** Titled Diverse Minds: Fostering Neurodiversity Awareness in the Workplace, this talk centered on the power of neurodiversity and included an insightful presentation from the JUSTin Hope Foundation and Facilitate Joy! The speakers highlighted how diversity in cognitive styles can drive innovation, foster inclusion, and enhance workplace success.
- **April:** Vanessa Vancouver, Vancourage, presented Creating Communities of Belonging: Understanding Bias and the Importance of Language. Staff explored the six different kinds of biases and learned how they affect us in the workplace and discussed the power of inclusive language.

Reno Emerging Leaders Institute

A staff 12-session program spanning a calendar year launched in January! Mirrored after the Reno Constituents Institute, this program emphasizes the significance of interdisciplinary collaboration efforts, organizational understanding, insight on citywide community needs through the lens of various departments. Over 100 staff members applied and a total of 40 were selected to participate.



Seniors

The Reno Seniors EngAGED program’s goal is to involve seniors through an array of activities, including technology classes, field trips, resource fairs, and beyond! The past six months have been busy and Senior engagement is at an all-time high! May was Older Americans Month and included 22 events.



Events/ Activities/ Programming	Participants	Events/ Activities/ Programming	Participants
English/Spanish Senior Technology Classes	167	Poetry Workshop	7
Senior Resource Fair	270	Art Appreciation Day	26
Guest Speaker Event – Fraud Awareness	130	Dementia Friendly Seminar	25
Distribution of Farmers Market Coupons	500	Downsizing Seminar	30
Line Dance Classes	36	Sock Hop (collaboration with the County)	60
Art Show Participants	56	Senior Movie Day	1600
Art Show Participants	130	Older American’s Month Info Fair	120
Ice Cream Socials	244	Total Participants	3412
Tai Chi	6	Senior Shredding Day	2220 Pounds of Paper
Chair Yoga	5		

To learn more about Senior activities and initiatives, visit [Reno.Gov/Seniors](https://reno.gov/seniors).

Equity & Community Relations

DROPS (Direct Resource Outreach & Placement System) App

In the fall of 2023, the City was chosen to help develop a mobile application aimed at enhancing outreach efforts for the unsheltered population, in collaboration with ServiceNow and NewRocket. Following numerous discussions, feedback sessions, and iterations, Phase I of the application, named DROPS (Direct Resource Outreach & Placement System), was launched in early June. The app strives to streamline interactions and connect individuals to services in real-time, ensuring they receive the right service at the right time. Currently, DROPS is being tested with a sample outreach team and is seeing significant community engagement. The City is honored to be part of this innovative initiative and is optimistic about how this app could revolutionize outreach for the unsheltered community.



Clean & Safe

Clean and Safe Staff

Launched as a pilot program in 2019, Clean and Safe has evolved and is the core team leading and coordinating efforts related to the unsheltered community. A recent restructure and filling of vacant positions are set to strengthen this mighty team of three!

- Kaytlin Canner, MSW, Clean and Safe Manager: Administers and oversees operations related to several programs. A licensed social worker, Kaytlin manages several city-wide programs and initiatives with the goal of elevating the quality of life of vulnerable community members and neighborhoods.
- Mary Ortega, Clean and Safe Coordinator – Outreach: Coordinates outreach efforts and connects unhoused individuals to services. With over 10 years of outreach experience and community rapport, she actively collaborates with community partners to best meet the needs of the individuals being served.

- Cody Dills, Clean and Safe Coordinator – Field: Leads work related to field activities, service requests, directs contractors, and is a key staff member charged with maintaining clean and safe public spaces. A Nevada graduate and former paramedic, Cody is committed to the wellbeing of our community.



Service Requests Overview

There has been an increase in service requests this year compared to last year. Between January – May 2024, 1,040 homeless related service requests were received and addressed, a 40% percent increase. Outreach continues to be a priority to keep our community safe and clean.

Quarterly Outreach Successes

Outreach Outcomes			
January – May 2024			
Housed	6	Family Reunification	8
Shelter Arrangements	24	Resources Accessed	42
Identification Replacements	47		

Outreach Success Story

The Clean and Safe Team have been working with a couple, G and E, for the past four years. G and E have experienced homelessness for over 10 years and were hesitant to accept services due to program barriers. After several years of interactions and rapport building by the Clean and Safe Team, G and E were ready to accept assistance. In April 2024, the Clean and Safe Team advocated for spots at the Nevada Cares Campus Safe Camp along with their two dogs. G and E are still participants of the Safe Camp program and are working towards a permanent housing plan.



City Walks Updates

City Walks continue to happen throughout the city to assess concerns and identify solutions to enhance the quality of life of Reno residents. City Walks occur weekly, Monday through Thursday within the City of Reno, with two days dedicated to areas within the Business Improvement District (BID), in collaboration with the Downtown Reno Partnership (DRP). Walks are determined based on service requests and staff observations.

Key walk highlights include:

- 85 individuals were contacted and provided outreach services
- 47 nuisance vehicles were issued 24-hour notice postings
- 22 unregistered vehicles were issued 48-hour notice postings
- 9 code enforcement cases were opened to address property maintenance and nuisance concerns
- 33 Reno Direct service requests were addressed



Notable Achievements

Noemi Gomez Martinez, Community Relationships Manager, was awarded the Local Government Hispanic Network (LGHN) Emerging Leaders Award at the bi-annual conference in Mesa, Arizona in January 2024. The award is given to individuals who are emerging leaders in local government by demonstrating professional excellence and leadership skills in their organization and local community.



Kaytlin Canner, Clean and Safe Manager, walked the stage in May 2024 and received her Master of Social Work from the University of Nevada. Kaytlin brings a wealth of experience in leading community programs and finding solutions to municipal problems from a human-centered approach.



Finance

The City of Reno Finance Team is responsible for managing the financial operations of the City. Their duties include Budgeting, Financial Planning, Accounting, Financial Reporting, Utility Billing, Compliance, Financial Analysis and Investment Management.

Accounting

The Accounting Team is in the process of streamlining tracking, recording, authorizing and filing purchase card transactions.

Currently, those transactions are recorded through a manual journal entry with limited details and support for the transactions are retained on a server for research. This update will streamline the process to allow for individual transactions to show the vendor that was paid, the amount of the payment, and attach supporting documentation directly into the City's financial database system.

Currently, the only option for issuing checks is on site at City Hall. This proved to be difficult during the pandemic and could potentially cause payments to be delayed. This is why the Accounting Team is in the process of redistributing the check writing process from being completed at City Hall to an offsite location with our current banking partner, Wells Fargo. This change will improve the process in which payments are sent to vendors as

well as provide a secure alternative in the event City Hall is not accessible.

We are also in the process of working with the Government Finance Officers Association (GFOA) to determine the amount of fund balance that is necessary in the event of an emergency or economic downturn. This process is looking at various factors from natural disasters (earthquakes, floods, severe storms etc.), manmade emergencies (civil unrest, terrorist activities etc.) and economic downturns. This model will consider the probability of each disaster/emergency and estimate the severity to show the ideal minimum and maximum the City should plan on having to weather the financial storm.

We have also recently completed a project to record all Landscape Maintenance District accounts in our accounting system. Previously, billings for approximately 1,000 residences were manually prepared and mailed out to homeowners twice a year taking approximately a week to compile.

After this change, invoices can be generated and mailed out in about an hour and it also allows for payments to be made online, much like sewer bills.

Another notable change to our Accounting Team is the recent promotion of Daniel Stephan from an Accounting Assistant to an Accounting Technician. Daniel joined our team in October 2021 and has helped to improve invoice and travel reimbursement processing. Dan is a pleasure to work with and is a valuable team member. In his new position, he is reconciling the Accounts Payable ledger accounts and handling all the City's purchasing cards.



Utility Billing

The City of Reno maintains 70,000+ commercial and residential sewer accounts. These accounts are billed quarterly, and we are responsible for sending invoices, collecting payments, recording transactions, and assessing any applicable fees. Since sewer bills are secured by the residence, it is that time of year for accounts to be reviewed for overdue amounts that will be sent to the Washoe County Treasurer to be included in next year's property tax bills. We are also gearing up for the Sewer Rebate Program that happens from July 1st to August 31st each year. This is an opportunity for eligible residents to apply for a rebate on their sewer bills.

Amy Danen was promoted to Utility Billing Manager in March of this year. Amy has been with the City of Reno for an impressive 23 years and has worked in many different areas including Business Licensing, Police, Reno Direct, Accounts Payable and worked her way from an Accounting Assistant to Manager in the Utility Billing Department. With her years of dedication and service, she has learned all aspects of the billing process and is the ideal leader to train and manage other employees.



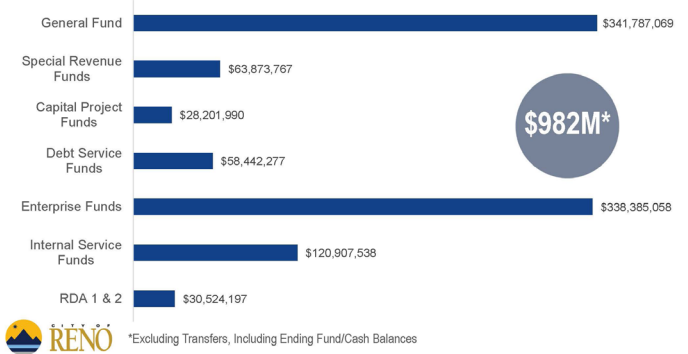
Budgeting

Council approved a Citywide budget on May 22, 2024 of \$982 million. During the budget workshops in March and May, Council highlighted public safety, code enforcement, and parks as the top priorities. The budget includes adding 31 additional full-time positions. The majority of the new positions (20) are in Public Safety and Parks & Recreation. The 12 additions in Public Safety are for another police team as well as a Crime Analyst to assist in better policing and a Criminalist Technician to support the forensic program. The Fire Department will also hire a new Management Assistant to help support the EMS program and Dispatch will receive an additional Public Safety Dispatcher to take emergency calls and direct Public Safety resources.

Parks & Recreation will receive eight new employees to assist in their efforts to maintain safe parks. Five of the new employees will be dedicated to maintaining facilities and expanding programs. Parks & Recreation will also be hiring two River Rangers for the downtown river area to maintain safe parks for the City of Reno. And, as a first step to implementing the Parks, Recreation, & Open Space Master Plan adopted earlier in the year, the City will be hiring a Fund Development Manager. This position was listed as the number one recommendation in the plan and is the first step in implementing the program.

Other notable additions are a Business License Technician, a Senior Systems Analyst in Information Technology, two Human Resource employees, a Neighborhood Coordinator, a Fleet Maintenance Supervisor, two Maintenance Technicians, a Senior Civil Engineer and two Code Enforcement Officers. These positions are in response to the growth the City has experienced over the past five years and will support and expand existing programs.

FY 2024/2025 Budget Overview



Our Budget Department recently hired Spencer Schultz, Management Analyst. A northern Nevada native, Spencer began his career in the public sector in 2015 with Truckee Meadows Community College. Spencer came to the City of Reno in late 2021 from the University of Nevada, Reno where he was the Personnel Analyst for the College of Liberal Arts. After spending time with the Development Services Department, Spencer transferred to the Finance Department where he supports the Budget Team. Spencer has a Bachelor of Arts in Political Science & International Affairs and a Master of Public Administration degree from the University of Nevada, Reno.

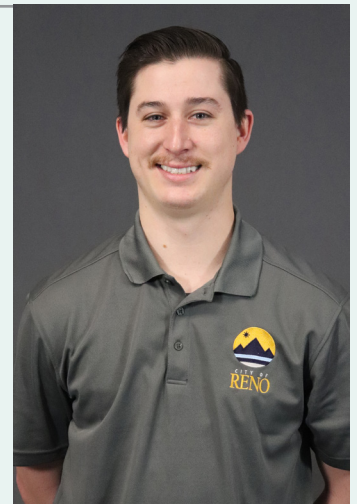


Financial Reporting

Our team is gearing up for the fiscal year end on June 30. This starts the process of backdating invoices to the correct accounting period, requesting documentation from departments, recording fixed asset changes, and preparing for our annual audit. This process is usually completed in November with the City Council's acceptance of the Annual Consolidated Financial Report (ACFR) in early December.

Our Accounting Manager, Crystal Dean, has been hard at work setting up a new ACFR reporting system so the process of preparing financial statements is fast,

accurate, and consistent. She is also assisting in training our newly promoted Accountant, Travis Floyd. Travis grew up in Gardnerville, Nevada, and attended the University of Nevada, Reno, where he graduated with a bachelor's degree in Marketing and a minor in Economics. After graduation, Travis began working for the University as an Accounting Technician for the Central Cashiering and Loans Department. After leaving the University of Nevada, Reno, Travis began his career with the City of Reno in 2022 and has spent those years in the Finance Department.



Housing & Neighborhood Development (HAND)

Rental and Deposit Assistance

HAND expended \$541,277 in rental and deposit assistance and \$547,440 through the eviction prevention program assisting approximately 500 households in the second half of FY24. In January 2024, HAND began a pilot Senior Supplemental Rental Assistance Program that provided six months of supplemental rental assistance to seniors paying more than 30 percent of their income towards rent. With this program, HAND assisted 174 households and expended \$273,411.

New Housing Manager – Cori Fisher

Please welcome our new staff member, Cori Fisher! She comes to us from the Reno Housing Authority and brings knowledge and experience in housing and public engagement. Cori will oversee HAND's neighborhood revitalization and the Community Development Block Grant program.

HUD Program Overviews

The 2024 Community Development Block Grant (CDBG) funding provided installation of three automatic wrought iron sliding gates at Paradise Park.

In the most recent 24/25 funding round, the Washoe County HOME Consortium (WCHC) approved four HOME development projects that will bring approximately 580 affordable housing units to northern Nevada. The Consortium also approved three additional Supportive Services projects funded by the remaining HOME-American Rescue Plan grant. Some of the services that will be provided are counseling assistance for victims of domestic violence, emergency rental assistance, mental/medical services, transportation, food, and more.

Staff has been auditing the HOME loan portfolio and have identified projects in payment default, which has resulted in recovering \$100,000 in past due payments.

As part of the team's initiative to transfer HOME compliance monitoring to an internal function, our lead compliance staff member, Alex Segura-Garcia, became a certified Housing Quality Standards Inspector and has conducted over 16 project monitoring inspections to date.

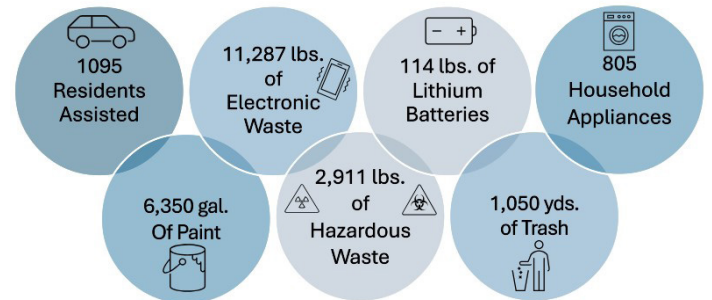


Reno Works

Seven participants graduated from the Reno Works Program in April, bringing the total number of graduates to 117. The next session of Reno Works will begin on July 22nd. Additionally, HAND was awarded grants from Silver Summit Health Plan (\$75,000) and United Healthcare Health Plan (\$15,000), both to expand the Reno Works Program and create bridges out of poverty.



Six Spring Community Clean-ups - The Biggest Little Spring Cleaning



Human Resources

Health of the Organization: Building a Culture of Learning & Growing

To advance the Reno City Council's Strategic Plan priority of Governance & Organizational Effectiveness, City of Reno leadership has concentrated efforts on enhancing the organization's health. These efforts included investment in building a culture of learning and growing, and the City brought on board Organizational Development Manager, Mr. David Stipech.

In the beginning

Mr. Stipech joined the Human Resources Team in April 2022, bringing a unique background combining training and development, creativity, management, and communication to his new role. His skills have served him well in establishing a culture of learning and growing at the City.

As with any building project, laying a solid foundation is critical. One significant challenge lies in the City's complexity, essentially as a city within a city, with nearly 2,000 employees working in widely varying jobs, work sites, and environments.

From the outset, Organizational Development has aimed to expand training resources to enhance employee effectiveness, promote professional growth, increase promotional opportunities, and improve overall satisfaction and retention. By delivering compelling, relevant content and responsive learning support, the goal is to shift employees from a mindset of mandatory training to one of embracing learning voluntarily, laying the foundation for growth and development.

The first year focused on building relationships and learning the organization's complexities and opportunities by meeting people where they are. Mr. Stipech was able to do this by offering department-level trainings, hosting book discussion groups, conducting on-site teambuilding visits, and other activities that allowed him to engage with employees across the City in different dynamics. A key to success was avoiding a one-size-fits-all approach, and instead tailoring learning opportunities to meet the specific needs, schedules, and work locations of each department.



From January to June, Organizational Development's Citywide Learning 2024, invited employees from any work location to participate in one-hour, live online learning sessions. These sessions covered various topics such as HR and regulatory information, benefits, leadership and supervision, time management, conflict resolution, communication, emotional functioning, difficult conversations, and stress management. The sessions were presented in a conversational and interactive on-screen format, resembling a podcast.

Measuring impact

The investment is paying off. Over 150 employees chose to join the learning sessions, with many attending multiple classes, resulting in over 660+ individual learning hours. Despite limitations posed by the various job roles, schedules, and locations, this high level of engagement is one of many encouraging signs of an emerging learning and growth culture within the City.

Feedback from participants regarding the Citywide Learning 2024 series has been overwhelmingly positive. Post-learning surveys consistently reflect ratings of 4 or 5 out of 5 for adding useful skills and knowledge. This data, combined with participants' repeat attendance, is a strong indication that the learning sessions are meeting three criteria – engaging, connecting, and actionable.

- Engaging – Sessions are relevant and compelling.
- Connecting – Sessions connect colleagues from different functional areas.
- Actionable – Sessions offer material that can be readily applied and acted upon in an employee's daily work.



Human Resources

It takes a team

Building a culture of learning and growth in a complex organization requires teamwork. Mr. Stipech has built collaborations with his Human Resources colleagues, other City staff members, and independent training providers to offer diverse topics, perspectives, and expertise for the growing number of active learners.

One vital partner is the City's Safe Operations leader, Mr. Eric Sparks. While Mr. Sparks focuses on workplace safety and compliance, Mr. Stipech focuses on professional and leadership development. This seemingly unlikely pair has proven to be a highly effective collaboration. Together, they launched the Moodle Learning Management System last July and continue to enhance it. The new system replaced an outdated platform and offers user-friendly features and engaging content for approximately 1,500 employees.

What's next?

The health of an organization can be seen in the vitality of the learning that takes place in both structured and organic ways, which is the focus of the next steps in building a culture of learning and growth.

- Create a City Supervisors' Academy.
- Increase partnerships internally with the City's many experts, and collaboration for learning, training, strategy, and succession planning.
- Leverage technology to offer a greater variety of on-demand learning in the mix with on-site, live, and online sessions.
- Improve the design, collection, and interpretation of data and metrics – measuring not just attendee participation and session feedback, but the longer-term impacts on productivity, team dynamics, and leadership effectiveness, among other outcomes.
- Apply the neuroscience of the Emergenetics framework that identifies their unique thinking and behavioral strengths, and those of their coworkers, to help elevate teamwork Citywide.
- Create learning communities to keep the conversations going online or in person once the official learning session ends.



Maintenance & Operations

Streets Division

As the snow season wrapped up, we had the opportunity to collaborate with some elementary schools to help us name our snowplows. We had some great names that were submitted, and our snowplows now proudly display those names as they clear our City streets of snow. Here we have some kids from Caughlin Ranch Elementary School with Big Cookie. This is just one of several schools that participated in the “Snowplow Naming” contest.



As the weather warms up, our Streets Asphalt crew maintains our roadways by performing crack seal preventative maintenance. Crack sealing extends the life of roadways by filling cracks to prevent water from infiltrating into the roadway’s sub grade. Our crews have crack sealed about 2,200 miles of roadway this year!



Fleet Division

In May of this year, the Fleet Management Division of Maintenance & Operations was named one of the “Top 100 Best Public Fleets” by NAFA Fleet Management Association, the industry’s leading authority on fleet operations. This award “recognizes peak-performing public and commercial fleet operations, as well as the top Fleet Technician and Fleet Professional of the year. This program

identifies and encourages the ever-increasing levels of performance improvement and innovation within the fleet industry.” (NAFA.org)

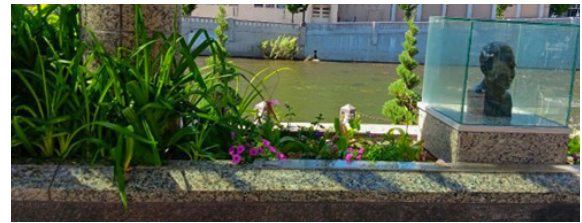
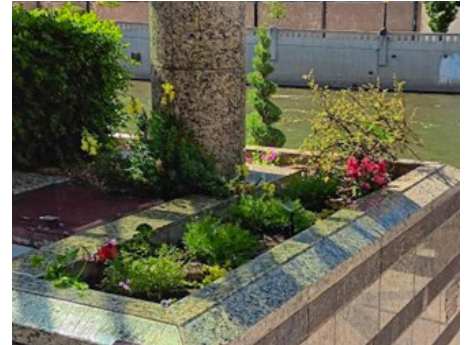
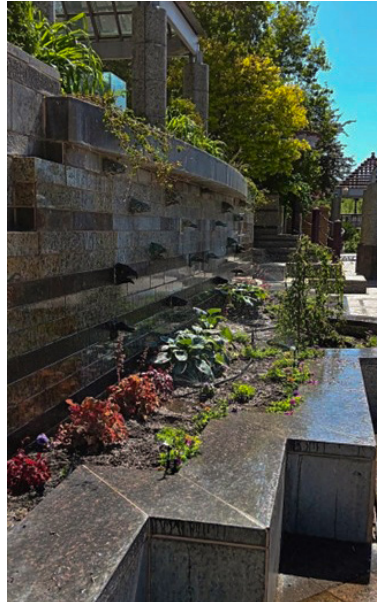
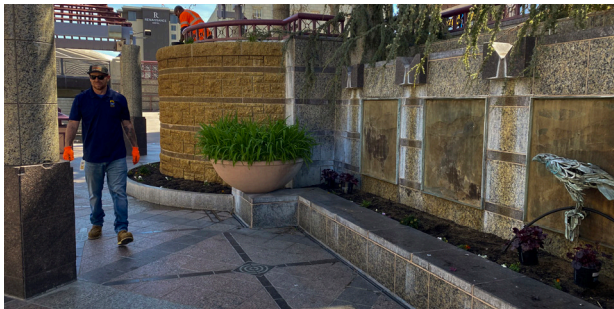
This is a great achievement as our Fleet Management is the only Public Fleet in northern Nevada to have achieved this honor. As the City of Reno continues to grow, our Fleet Management continues to grow and evolve with it.



Maintenance & Operations

Downtown Maintenance

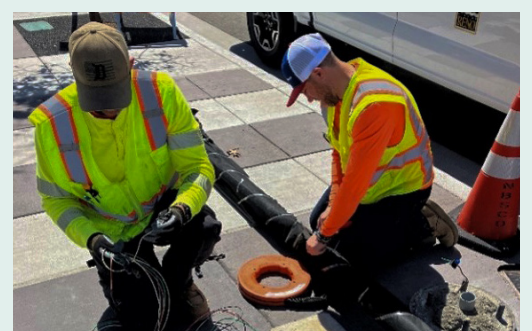
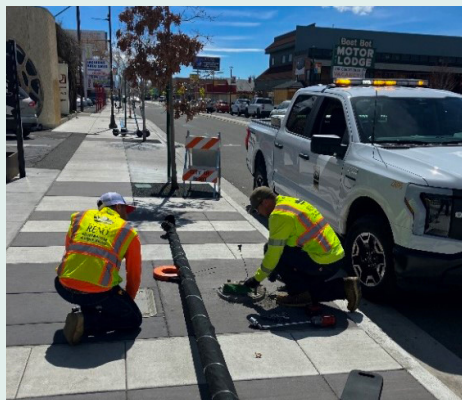
This spring, our Downtown Maintenance Crew began the process of converting the broken Riverwalk fountains into decorative planter boxes. The transformation of the Riverwalk took a few weeks, but the hard work has led to a new beautiful green space along downtown's Riverwalk.



Traffic Signals

To keep our staff and public safe, safety training is a priority for all M&O staff. M&O's Traffic Signal Team attended a recent training for signalized video detection systems. This training is important to monitor vehicle traffic flow at signalized intersections.

The Traffic Signal Division has been busy taking care of all the street lighting in both the downtown area as well as Midtown. On top of taking care of all the traffic lights for the City of Reno and Washoe County intersections, our Traffic Signal team has been busy installing replacement light poles.



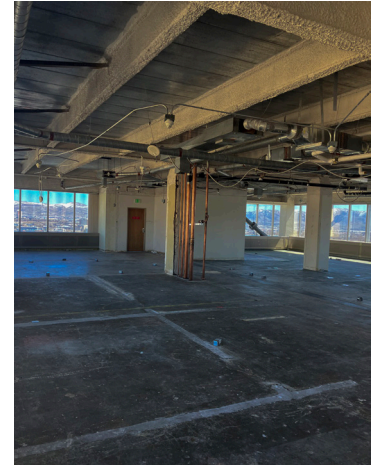
Facility Maintenance

Our Facility Maintenance Division has been busy with various projects, one of the big ones has been updating the California Building. The project includes the installation of new RTU's and the electrical infrastructure that will heat and cool the California Building.

The scale of upgrades for the California Building will bring this historic building the amenities needed to make it an enjoyable place for future events.



The Facility Maintenance Division have also begun the 14th and 16th floor of City Hall Remodel Project. Work includes abatement of asbestos with the savings from the Seismic Project. This remodel will create the much needed room for employees to efficiently perform their respective job duties.



Sewers Division

In May, our Sewers Division had special training through NEZAT – training on safety, sewer cleaning, and sewer cleaning equipment maintenance. During this week long training, our Sewers crew received training in winterization of Sewer vehicles, Dynamic Filling, and Fluidization. Our Sewers Division is the first in northern Nevada to receive and implement this training. With this training, our Sewers Division is reducing costs, the number of employees needed to do a single task, and extending the life of our vehicles.

Maintenance Workers received training on Fluidization, which is the process of cleaning our lift stations while reducing the debris and sediments introduced into the system during normal cleaning operations. This process improvement increased efficiency by reducing the work from a 15-person crew to a 4-person crew. The training has been a huge success, and we are proudly paving the way for northern Nevada in safety for the collection and maintenance of our wastewater collection.



Maintenance & Operations

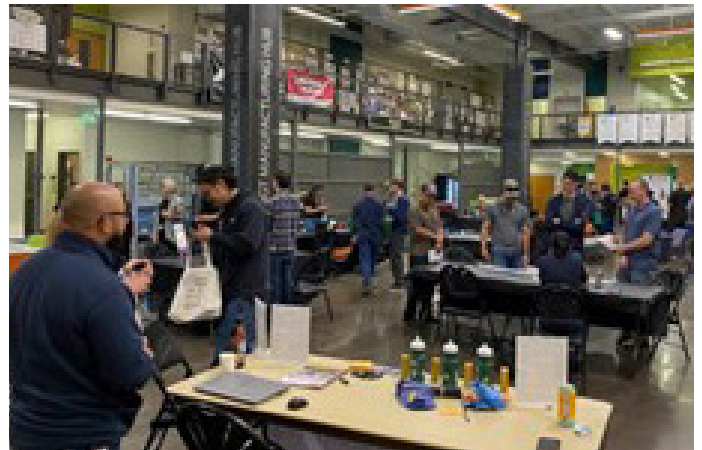


Maintenance & Operations Supporting Stormwater Monitoring Program

Stormwater monitoring and sampling is an important component of the Truckee Meadows Municipal Separate Storm Sewer System (MS4) Stormwater Permit administered by Nevada Division of Environmental Protection (NDEP). In early spring, Maintenance and Operations (M&O) granted the Stormwater Permit Coordinating Committee's (SWPCC's) request to help replace a damaged stream monitoring gauge in the Yori Drain, a major stormwater outfall that drains a large portion of eastern Reno and the airport into Steamboat Creek. The M&O Sewer Crew created a temporary sandbag dam and operated a large pump from their vactor truck to divert the flow of water from the drainage culvert while a hydrology technician entered the culvert and replaced the old stream gauge. The SWPCC and Utility Services Department appreciate M&O's help to accomplish this task safely and efficiently.

M&O Outreach

This spring, Maintenance & Operations participated in multiple career fairs with our local high schools and TMCC. These were great opportunities for us to highlight the different jobs and careers in Maintenance & Operations. We were fortunate to represent the City of Reno and Maintenance & Operations as potential employers for high schoolers to consider us as a career opportunity. With TMCC and ACE High School, we had the most success as these two schools offer special programs in construction, electrical work, and mechanic programs that streamline to the type of work we do.



Parking & Code Enforcement

Swearing-In Ceremony

Parking and Code Enforcement recently celebrated the swearing-in ceremony of our esteemed Parking Enforcement Officers and Code Enforcement Officer II. Their unwavering dedication and commitment to their duty is evident in their daily work. We are fortunate to have such diligent officers serving our community.



McQueen Job Fair

The Parking and Code Enforcement Department took part in a job fair at McQueen High School. During the event, they interacted with students and discussed the various services the Department provides to the city. It was a great opportunity for the students to learn more about the roles and responsibilities of Parking and Code and how they contribute to maintaining the safety and well-being of the community.

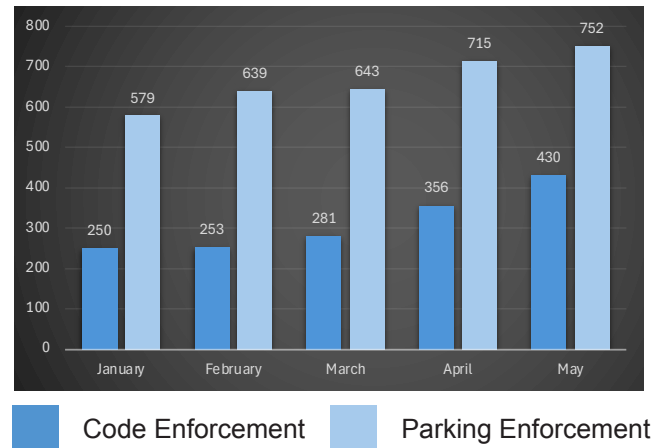


Monthly Parking and Code Enforcement Service Requests

The City's Parking and Code Enforcement Department has been receiving some of the highest requests for service. Our team is dedicated to ensuring the safety of the community by working closely with all City departments to resolve health, safety, and public nuisance issues. We take pride in our commitment to keeping the city safe and accessible for everyone.

Number of SERs Received per Division

Month	Code Enforcement	Parking Enforcement
January	250	579
February	253	639
March	281	643
April	356	715
May	430	752



Snow Mailers and Safety Awareness

The Parking and Code Enforcement Administrative Team, with assistance from the Communications Department, initiated a new neighborhood awareness campaign to promote sidewalk safety. Our Department sent out mailers to specific neighborhoods near elementary and middle schools to remind residents to clear snow from sidewalks, promoting safe walking conditions for students. Our Administrative Team plans to continue and expand the program to more neighborhoods.



Parks & Recreation

Parks, Recreation, and Open Space (PROS) Master Plan

The Parks, Recreation, and Open Space (PROS) Master Plan was adopted by the Reno City Council on November 8, 2023. The adoption follows years of planning and community input, culminating in a comprehensive strategy that focuses on improving outdoor space in the city. The plan identifies current and future improvements, assesses levels of service and service gaps for the community as well as provides information on funding sources to achieve the identified goals. The Parks Department has started work on implementing the plan in the following ways:

Goal 1:

Identifying sustainable funding sources- the City Council approved a new position for a Fund Development Manager to be added to the Department in the upcoming budget cycle. The Department is also planning to implement a new pricing policy, sliding scale policy and sponsorship policy to meet this goal.

Goal 2:

Conduct repairs, renovations and upgrades – the Parks Department has started work on creating an asset replacement fund as well as activating the use of RCT funds to improve and refresh parks.

Goal 3:

Expanding offerings – the Parks Department has worked to meet this goal by expanding the Youth Summer Camp programs and creating the Rolling Recreation program to bring activation directly to parks.

Goal 4:

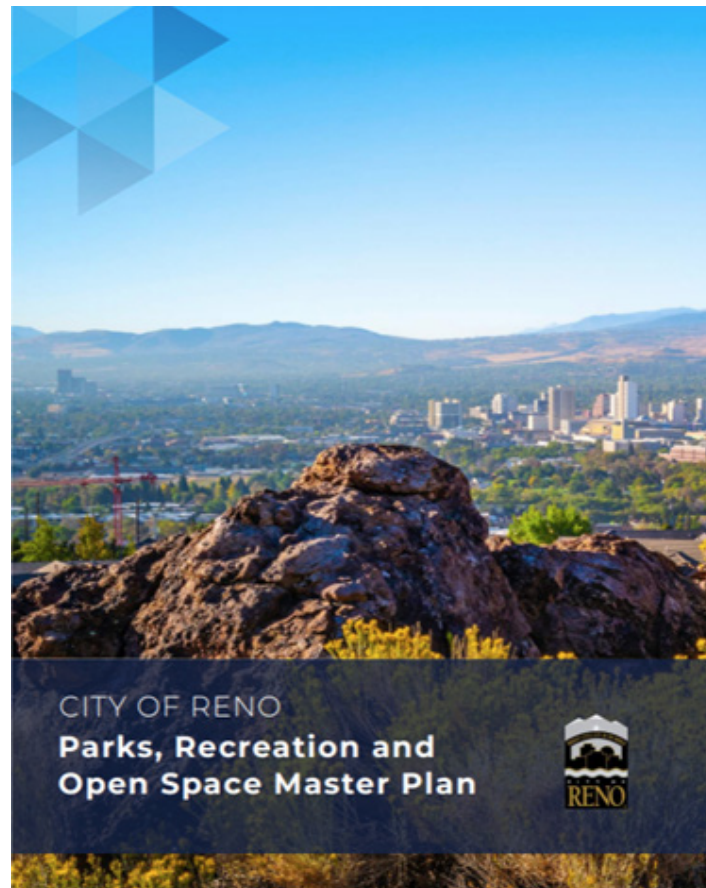
Provide accessible and balanced system – the Department has begun to address this goal through the creation of the sliding scale program and an effort to increase amenities in the north and south of Reno.

Goal 5:

Provide High Quality Facilities – this goal is being supported by an increase to practice spaces in schools and parks.

Goal 6:

Enhance the River – the City Council approved the addition of two new Park Ranger positions. Additionally, construction of a new Portland Loo at City Plaza has been completed and the Parks Department is in the late stages of development for the Wingfield and Barbara Bennett Master Plan.



Goal 7:

Expand trails system – the Parks Department is supporting the Truckee Meadows Parks Foundation's Trails Coordinator and plans to adopt the Truckee Meadows Trails Plan.

Goal 8:

Activate spaces – The Parks Department is seeking to activate parks and facilities with cultural events. The Department was awarded a grant and received Council approval to construct two National Fitness Courts at Damonte Ranch Park and Brodhead Park.

Goal 9:

Integrate Economic Development Strategies – The Department is exploring new ways to identify park use and provide data for sponsorship efforts and is looking to complete an economic impact study for the City's current field inventory.

Goal 10:

Cooperate with Regional Agencies - the Reno Parks Department is collaborating with neighboring agencies and exploring the possibility of completing a Regional Service Plan to assess a Park District.

Capital Projects

Moana Pool

The second phase of construction is on-going. The final parts of the construction process are taking place with the pools being completed and painting, tile and fixtures going into place. The building is on track to open in August of 2024. The tentative date for a ribbon cutting is scheduled for August 23, 2024.

Mayor's Park - Phase 3

Phase 3 is currently in the construction phase and includes the following improvements: irrigation supply reconstruction, flat fields with lights, playground replacement, and improvements to landscaping and amenities. The playground has been finished and is currently open for play, and the flat field was sodded in May and will potentially be open for play in fall of 2024.

Reno Tennis Center Court Reconstruction Project

Courts 13-16 at the Tennis Center were upgraded to a post-tension concrete slab. The next phase of improvements will begin in the summer of 2024 and will likely include court resurfacing, fencing upgrades, and common area improvements.

Sierra Vista Park

The parking lot at Sierra Vista Park was recently redesigned and paved to include new ADA parking spaces. The site has been prepped for a new, year-round restroom structure that is expected to be installed in November of 2024.

Canyon Creek and Sterling Village

Playgrounds have recently been replaced with new play structures and an inclusive swing at each park. Construction was completed in May of 2024.

Idlewild Pond Liner and Wall Repair Project

The installation of a geotextile pond liner and repairs to the leaking pond walls has entered into the environmental review and design phase. Construction is expected to occur in the fall of 2024 and completed in the spring of 2025.

Teglia's Paradise Park Playground and Restroom Upgrade Project

The playground and restroom at Teglia's Paradise Park have been replaced. Upgrades include parking lot enhancements, ADA upgrades, restroom replacement, playground replacement, shade structures, and upgraded landscaping. Construction was completed in May of 2024 and the playground is now open to the public.



Paradise Park

Initial roll out of our Rolling Recreation Trailer debuted at Paradise Park on June 1st. Full schedule of locations and times can be found on our website.

Partners of the Rolling Recreation Trailer

Partners thus far for the Rolling Recreation Trailer are the Food Bank of Northern Nevada and the Washoe County Library.



Parks & Recreation

Aquatics & Athletics

- The Athletics Division is running their full catalog of spring and summer programming. The offerings include softball, kickball, volleyball and basketball. The staff is hosting numerous small and large scale tournaments on the weekends at the Reno Sports Complex. Staff is looking at ways to improve the registration process to better the fair play aspect of the leagues.
- The Athletics Division has made efforts to improve the playing surfaces at the Reno Sports Complex and at Idlewild Park to provide for safer and higher quality sports fields.
- The Aquatics Division will operate all four City-owned pools for the summer. The pools will host all of the normal programs including lap and open swim, swim lessons, water fitness classes, lifeguard training and playing host to the four club swim teams in the region.
- Idlewild Pool will close in conjunction with the opening of Moana Pool in order to undergo some repairs including the replacement of the concrete pool deck to maintain Health Department compliance for years to come.
- The swim lesson registration continues to fill each season and with the upcoming opening of Moana Springs, the division should be able to expand the number of lessons offered to benefit the community.
- The Aquatics Division staff are continuing the process of planning the operations within the Moana Springs Community Aquatics & Fitness Center. Staff is balancing the current uses of the City of Reno pools with the demands of the general public for more community and family programming to be ready for the opening.

Health & Wellness Division

- The Summer Senior games are currently being scheduled and planned.
- The Division is continuing to run three recreation facilities: Evelyn Mount Northeast Community Center, Teglia's Paradise Park Activity Center and Neil Road Recreation Center.
- Health and Wellness staff were responsible for enacting the online registration for the Sierra Kids programs eliminating the need for a substantial amount of paper waste and making the process more user friendly for our families.
- The Health and Wellness Division is now responsible for the upkeep and management of the City of Reno Parks and Recreation Facebook page as the outreach arm for the department to the community via social media.
- Starting this summer, the Health and Wellness Division will undergo a pricing model change by offering electronic fund transfer (EFT) payments in a membership model rather than through the conventional drop-in rates currently being used.

Parks Maintenance & Urban Forestry Division

- The Park Maintenance Division currently has 12 construction projects under way.
- Replacement of the playgrounds at Miguel Ribera Park is currently in the design phase, and construction is expected to start in late summer of 2024.

Youth Services and Adaptive/Inclusion Division

- Sierra Kids/Vacation Station has moved to an online registration system.
- Vacation Station (Summer Day Camp) has expanded services by adding four new program sites at WCSD schools. This has allowed better geographic coverage and expanded enrollment. Programs at J Wood Raw Elementary in south Reno, O'Brien Middle School in north Reno, Westergard Elementary in northwest Reno, and Jessie Beck Elementary in SW Reno mean that no one is far from the fun. Residents can still attend at Evelyn Mount and Plumas Gym to round out the six sites.
- City of Reno launched an Action Track Chair at Rosewood Nature Study Area in partnership with David's Chair and Truckee Meadows Parks Foundation as a part of the Adaptive Cycling Center Season Opener.
- Sierra Kids locations named the five City of Reno snowplows.
- City of Reno Adaptive hosted its first annual Sled Hockey tournament at Reno Ice in March 2024 with teams competing from Las Vegas, San Diego and LA.



Training Division

February Academy

On February 23, 2024, the Reno Fire Department (RFD) commenced another rigorous 19-week academy with 25 recruits. Graduation for this demanding training program was on June 28, 2024, and the new firefighters joined the line on June 30, 2024. We are immensely proud of the dedication and perseverance these men and women have demonstrated to successfully complete the academy.

Rescue Task Force (RTF) Training

Later this year, RFD will collaborate with our regional partners for Rescue Task Force (RTF) training. This specialized training prepares coordinated teams from fire departments, police departments, and emergency medical services to effectively respond to high-risk scenarios, such as active shooter incidents and mass casualty events. Emphasizing interagency coordination, tactical medical care, and scene safety, RTF training enables rapid deployment and effective victim treatment. This crucial training enhances responder safety,



improves survival rates, and ensures preparedness for complex incidents. It also fosters strong working relationships between different emergency services, leading to more efficient responses and building community trust by demonstrating our preparedness to handle worst-case scenarios.

Operations

We have responded to over 22,000 calls for service since January 1, 2024. This substantial volume underscores the high demand for our emergency services within the community, highlighting the critical role our Department plays in ensuring public safety and addressing diverse emergencies.

Among these calls, we have responded to over 100 structure fires, including several second-alarm fires. Each of these incidents required significant resource deployment and personnel, showcasing the challenges and risks faced by our firefighters. Second-alarm fires, in particular, necessitate additional units and coordination, reflecting their severity and potential for extensive damage.

In May, we observed an increase in water rescues on the Truckee River due to warm weather and increased water flows. The rise in temperature encouraged more people to engage in recreational activities on the river, while the heightened water levels created more hazardous conditions. Consequently, our water rescue teams have been more active, ensuring the safety of residents and visitors.



As fire season ramps up, we have already deployed four individuals to assist with fires in New Mexico, Arizona, and Colorado. This early activity signals a potentially intense fire season ahead. Our firefighters' involvement in these out-of-state operations not only provides crucial support to our neighbors but also helps our team gain valuable experience and readiness for local incidents.

On June 11, RFD assisted in two local wildland fires: the Trail Fire, which burned 198 acres, and the Sullivan Fire, which burned 35 acres. Both incidents required quick response and effective management to prevent further spread and damage. The successful containment of these fires showcase our department's capability to handle multiple significant events simultaneously.

To address the growing call volume and medical transport demands in District 9 (Stead), we are planning to add an additional two-person rescue unit. This enhancement aims to improve response times and ensure our services are not hampered by the heavy traffic conditions on 395 Northbound. The additional unit will play a critical role in addressing the increasing demand for emergency medical services in the area.

Reno Fire

Prevention

The Reno Fire Department is currently completing its third annual free dumpster grant program, which involves placing multiple 40-yard dumpsters throughout eligible Wildland-Urban Interface (WUI) areas within the city limits. This program allows Reno citizens to contribute to fire-prone fuel mitigation and conduct defensible space clearing around their homes by providing free dumping of green waste products. The program is supported by a \$34,000 donation from State Farm Insurance and additional backing from Waste Management.

Our Fire Investigation Team has performed over 90 fire investigations in the past six months and is on pace to exceed last year's record number of investigations. This diligent work has led to four arson arrests and two arson convictions.

The Fire Prevention Bureau is transitioning to a new operational software platform, which will streamline the inspection and investigation processes. This platform allows the Bureau to transition to a wholly mobile inspection system using iPads and laptops, significantly enhancing efficiency and accuracy.

Additionally, the Fire Prevention Bureau is participating with the Northern Nevada Code Adoption Team to adopt the new 2024 International Fire Code. This process, expected to be completed by late 2024 or early 2025, will include new code provisions regarding cannabis processing, EV battery storage, and local code additions specific to the City of Reno jurisdiction.

The Bureau has also experienced many new team members and several promotions. These changes include a new fire marshal, three new captain promotions, and three new fire inspector hires. Many current members have also changed job functions, enhancing the Bureau's capabilities and providing redundancy among job functions.

Rosewood Canyon Update

We have completed the Rosewood Canyon Grant project, which involved approximately \$1.2 million in federal funding for wildland fuel mitigation. This extensive project utilized goats and mechanical mastication to mitigate approximately 200+ acres of vulnerable wildland areas, primarily in northwest Reno.



Emergency Medical Service (EMS)

In January, we onboarded six new single-role EMS positions, including Advanced EMT-level providers. This addition enabled us to open a second single-role rig full-time, ensuring that Districts 2 and 3 are covered with ambulance services 24/7.

In April, we updated our EMS and fire charting platform to a new vendor, successfully transitioning the Department to the new program. We continued department-wide EMS training with both in-station and online educational topics. Furthermore, RFD participated in delivering a Regional Paramedic Refresher, allowing EMS providers from our community to obtain free continuing education to maintain the most up-to-date knowledge for patient treatment and meet their certification requirements.

The RFD EMS Division also provided basic CPR, first aid, and "Stop the Bleed" training to internal City of Reno Department employees, ensuring that a broad range of staff is equipped with essential life-saving skills.



Reno Police



Organizational Chart

In spring, Chief Nance proudly implemented the Reno Police Department's new organizational structure, which aims to enhance efficiency, collaboration, and service delivery within our Department. This restructuring reflects our commitment to adaptability and continuous improvement as we strive to meet the evolving needs of our community.



DEEDS (Directed Engagement, Enforcement and Deployment Strategy)

The DEEDS area has moved! Since implementing the DEEDS program downtown last year, we have seen a drastic reduction in crime, vehicle accidents, and calls for service with an increase in proactive, officer-initiated calls. To mirror the success in downtown, this spring we moved the DEEDS area to south Reno, specifically between West Plumb Lane and Moana Lane. Utilizing intelligence led policing, DEEDS is data-driven and guided by three goals: provide a safe environment for visitors and residents, create sustainable practices to reduce blight, crime, and calls for service, and engage the entire Police Department, community, and other City departments in the reduction of crime and blight.

Reno Police



Academy Graduation

The Reno Police Department proudly announces the graduation of 13 new recruits from the spring 2024 Northern Nevada Law Enforcement Academy. These dedicated individuals have successfully completed their rigorous training and are now embarking on a 14-week street training program as Reno police officers. This next phase will immerse them in real-world policing, under the guidance of experienced officers, to hone their skills and prepare them for their roles in service and protecting the community.

Recruiting

RPD continues to step up in the recruiting realm the first half of 2024 after dedicating a full-time officer to this assignment, Hunter Mercurio, and being awarded a recruiting specific grant. This grant has allowed us to hire a recruiting company to help us with engagement on social media as well as assisting with a recruiting video. Officer Mercurio also holds a physical readiness test every other week to help applicants pass their first step in becoming police officers with Reno PD. If applicants are struggling with their physical fitness, RPD has a weekly work out program where anyone can attend and work out with officers in our Department. For more information on how we are doing with recruiting or if you would like to become a police officer with us please text or call **(775) 437-0043** or email RPDrecruiter@reno.gov.

Special Events

We are committed to ensuring the safety and security of both residents and visitors during special events throughout the city. Our officers work diligently, providing a visible presence, managing crowds, and coordinating with event organizers to prevent and respond to any incidents. Some recent events have included Reno River Festival, Aces games, BASS camp, Reno Ice Raider games, Food Truck Friday and Earth Day. One hundred and ten officers were assigned to 10 different events which helped create a safe and enjoyable environment for everyone attending/ involved. We will continue to staff events throughout the summer and fall as event season ramps up.



Congratulations to Megan Rix for her graduation with a Masters Degree in Social Work.



Policy & Strategy

Aiming for the What Works Cities Certification

The Office of Policy and Strategy, in collaboration with the City Manager's Office, is excited to announce it is actively working on obtaining the What Works Cities certification. This significant endeavor shows our commitment to becoming a model of data-driven governance, where decision-making is guided by both qualitative and quantitative data. Partnering with a dedicated What Works Cities coach, we are focused on meeting the specific criteria essential for Reno's continued growth and prosperity.

What Works Cities, an initiative launched by Bloomberg Philanthropies and led by Results for America, sets the standard for excellence in data-driven, well-managed local government. Their certification program emphasizes the importance of using data to deliver services equitably and solve pressing urban challenges. For Reno, this means embedding data and evidence into our decision-making processes to build a stronger, safer, healthier, and more equitable community.

More than \$15 million in federal funding secured to help with City priorities

Congress reinstated a process in 2021 by which members may request funding for individual projects, now known as Comment Project Funding (CPF). Since then, the City of Reno has worked closely with each member of northern Nevada's federal delegation to identify projects eligible for federal funding through this program.

With the help of our federal delegation, the City of Reno has received more than \$15 million in federal funds from CPF since the program was reinstated. From addressing infrastructure needs to increasing and enhancing public safety, CPF has gone toward a number of projects that promote many of the City's strategic priorities and goals. Some projects of note include funding for septic to sewer conversion needs in the McCloud neighborhood, the purchase of forensic software and equipment for the Reno Police Department, the addition of rooftop solar at the Moana Springs Community Aquatics and Fitness Center, ADA upgrades at numerous park locations, and rehab work at the California Building.

This year, staff reviewed successful applications from previous years and received feedback from the delegation about the competitive process. With this guidance in mind, staff submitted five projects that align with Council priorities, the 2020-2025 strategic plan, the City's Capital Improvement Program, and that qualify for funding through the specific federal agency accounts that the House and Senate appropriations committees have declared to be suitable for requests.



Our commitment to this certification reflects our belief in the power of data-informed governance. By participating in this program, we aim to develop sustainable solutions that address today's crises and anticipate tomorrow's challenges. This approach will enable us to set better priorities, make the most of every dollar spent, and engage our community more effectively.



Projects included in this year's request include:

- Neighborhood Streets Program - East University Phase II \$400,000.00
- Reno Police Department - Real Time Information Center (RTIC) \$1,200,000.00
- Evelyn Mount Northeast Community Center - Wellness Remodel \$252,000.00
- Truckee River Water Quality Improvement Project \$2,203,000.00
- Sky Tavern - Project Denali Water Tank Storage \$1,403,171.00

You can read more about these proposals on the City's website at <https://www.reno.gov/government/city-council/memos-to-the-mayor-and-council>. Check out the memo dated March 28, 2024 for more details on the City's 2025 requests. We should know whether funding will be provided for these projects by monitoring the federal appropriations process, which should conclude by the end of 2024 or early 2025.

Policy & Strategy

Time to Think About the 2025 Legislative Session: BDRs

The City is authorized to submit up to two bill draft requests (BDR) for the 83rd Session of the Nevada Legislature, which is scheduled to begin in February 2025. The City's BDRs are an opportunity to change state law to better serve the residents of the City of Reno and Nevada.

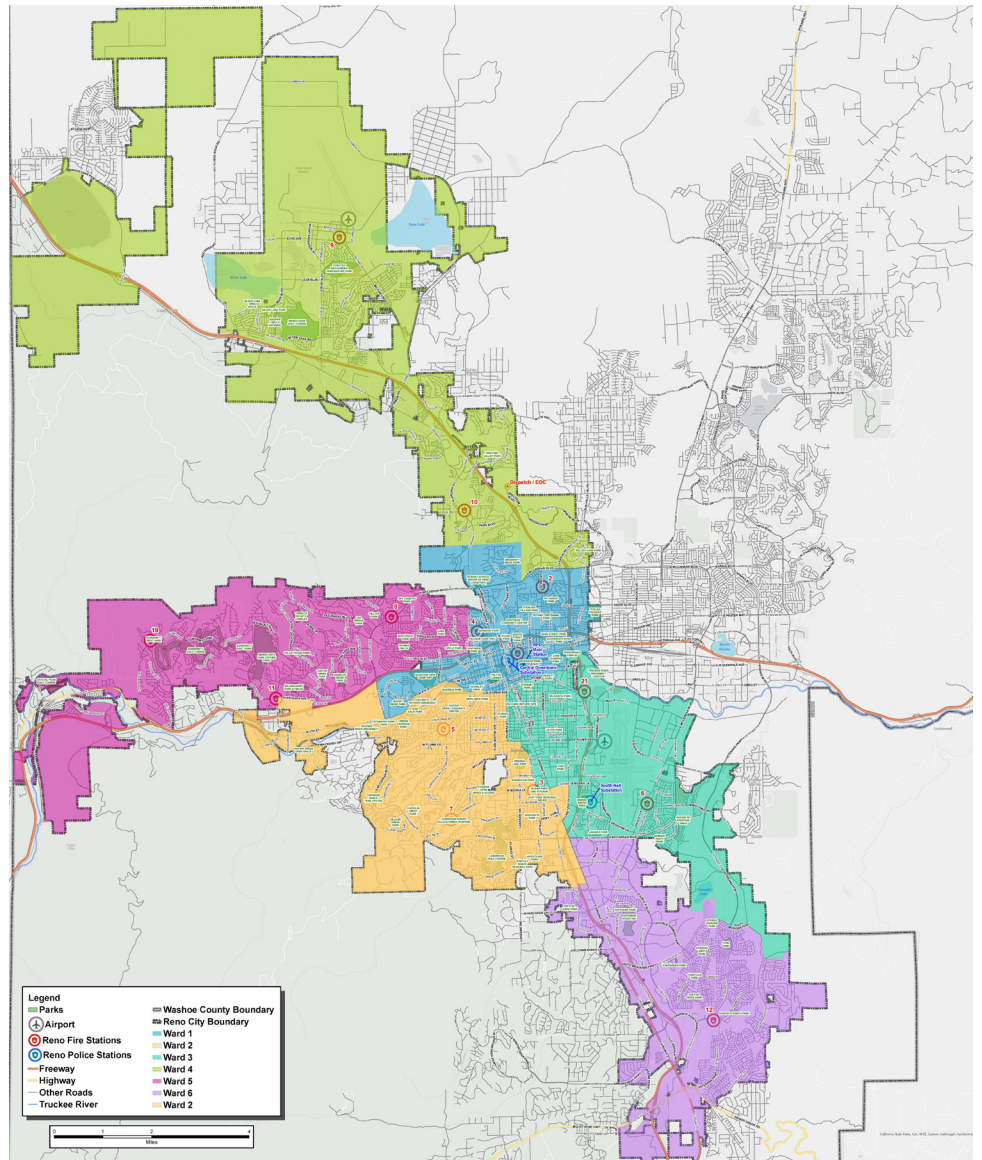
Staff is preparing an item for the July 24, 2024 Reno City Council meeting to discuss potential ideas for BDRs and to solicit feedback from Council. Staff will come back to Council with feedback incorporated on August 14, 2024 to get final direction for BDR submissions, which are due to the Legislative Counsel Bureau by September 1, 2024.

Resources available online to help constituents with redistricting maps.

As the 2024 election cycle continues, residents may have questions about their ward as the City transitions to six wards this year. We encourage residents to head to Reno.Gov for resources that explain this transition and the redistricting process.

The City is currently divided into five City Council wards but will be composed of six wards after the 2024 general election. Residents can view both the five-ward and six-ward maps on the City's website. The six-ward map should be used to help residents identify what ward they will be voting in and what ward will represent them after the election. Residents can see the maps on the Ward Map page at <https://www.reno.gov/government/city-council/ward-map>.

Information about the redistricting process that explains this transition in detail is available at [Reno.Gov/Redistricting](https://www.reno.gov/government/city-council/redistricting).



Congratulations to Nic Ciccone, Legislative Affairs Program Manager on his recent graduation with a Masters Degree in Public Administration and Policy!

Public Works

The City of Reno Public Works Department plans, designs, and builds sustainable and resilient public infrastructure that protects and improves quality of life and complements diverse growth for the vibrant Reno community.

The Department implements a significant percentage of the City's annual capital improvement projects on behalf of all City departments. Major project areas include the Neighborhood Streets Program, parks improvements, sanitary sewer collection system replacement, and building projects.

In addition, Public Works is responsible for excavation & encroachment permitting, Quality Assurance Program and infrastructure data collection and mapping.

Public Works also includes the City's Traffic Engineering functions, providing municipal traffic engineering primarily geared toward neighborhood and pedestrian safety and the general movement of goods/services throughout the community.

Reno Fire Department Central Station

The Reno Fire Department (RFD) Central Station will be located at 455 East Second St. The Reno Police Department (RPD) will be vacating this site in summer 2024 when they move to the new Public Safety Center (PSC). This facility will replace Fire Station #1, which was built in 2008 as a temporary facility to accommodate the Aces Ballpark Stadium.

Based on initial concepts, the station will be a three-story, 65,000 sq. ft. facility with seven fire engine and ambulance apparatus bays.

The Central Station will include space for:

- Housing
- Recreation
- Administration
- Training
- Equipment Storage
- Vehicle Storage and Maintenance
- Hazardous Materials Storage
- Community Education & Outreach

Project Status Funding

In Design

General Obligation Bond & General Fund



Virginia Street Placemaking Implementation

The Reno City Council has prioritized the revitalization of Reno's downtown core.

A year-long Placemaking Study was conducted to identify revitalization improvements.

Phase I of the Implementation Plan includes design for improvements to Locomotion Plaza and street furnishings.

In spring 2024, the Reno City Council approved a

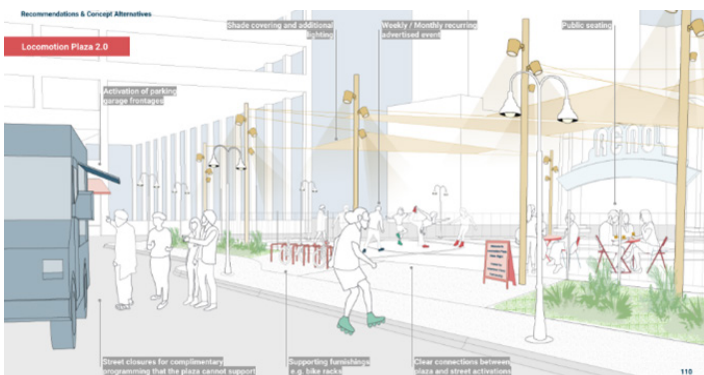
conceptual design for the plaza. The goal of the plaza design is to allow for easy activation of the space for organic and programmed events.

Project Status

- In design through fall 2024

Funding

- ARPA-SLFRF Grant Funds



Public Works

Public Safety Center

The Public Safety Center will be the headquarters for the Reno Police Department. Located at 911 Kuenzli St., at the former Reno Gazette Journal facility, this full building renovation demonstrates the City's commitment to sustainable development.

Notable features includes:

- 50 public parking spaces
- Large Lobby
- Public Meeting Room
- Enhanced Victim Reporting Areas
- Four Interview Areas, Including a Family Room
- Technology Enhancements
- 28,000 sq. ft. of Evidence Storage
- Improved Security and Safety Features
- Wellness Amenities for Staff to Recreate and Recharge, Including a Gym, Sleeping Rooms, and an Inviting Outdoor Space
- Female-Employee Enhancements, Including Women's Locker Rooms and a Private Lactation Room
- Rooftop Solar

Project Status

- In construction through July 2024.

Funding

- Pennington Foundation grant, General Fund & Tax-Exempt General Obligation Bond



Moana Springs Community Aquatics & Fitness Center: Update

This 52,000 sq. ft. facility includes:

- 50-meter indoor competition pool
- Multi-use indoor recreation pool
- Outdoor soaking pool
- 5,000 sq. ft. fitness room
- Locker rooms
- Multi-use rooms
- Rooftop Solar

Project Status

- In construction through August 2024. Construction is scheduled to be complete in fall of 2024.

Funding

- Pennington Foundation grant, General Fund & Tax-Exempt General Obligation Bond, Community Project Funding grant



Yori North Street Rehabilitation

This project includes:

- 0.6 miles of roadway replacement
- 1.2 miles of curb/gutter, sidewalk and driveway replacement
- 6 new pedestrian ramps
- New signage and striping
- 8" sanitary sewer and 10"-30" storm drainpipe installation, replacement of manhole covers and catch basins

Project Status

- In construction June-November 2024

Funding

- Street Fund

Truckee River Vision Plan and Improvements

The Reno City Council allocated funding to conduct an analysis of the Truckee River corridor and adjacent land within unincorporated Washoe County and City of Reno from the California state line to the border of Sparks and develop an implementation and financing plan to guide current and future investment.

Consultants worked with City staff, the public and stakeholders to identify a unified vision, provide recommendations and draft a phased implementation plan.

Prior to the acceptance of the final vision plan, the Reno City Council approved immediate projects identified through public and stakeholder engagement.

These projects were expedited due to funding deadlines.

These projects include:

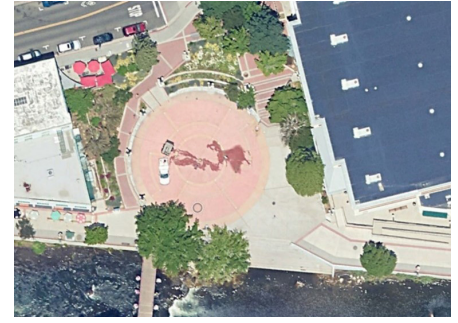
- Paint refresh
- Trash cans and pet waste stations
- Improved lighting
- Improvements to West Street Plaza
- Way finding
- Path improvements

Project Status

- In design

Funding

- ARPA-SLFRF



Yori South Street Rehabilitation

This project includes:

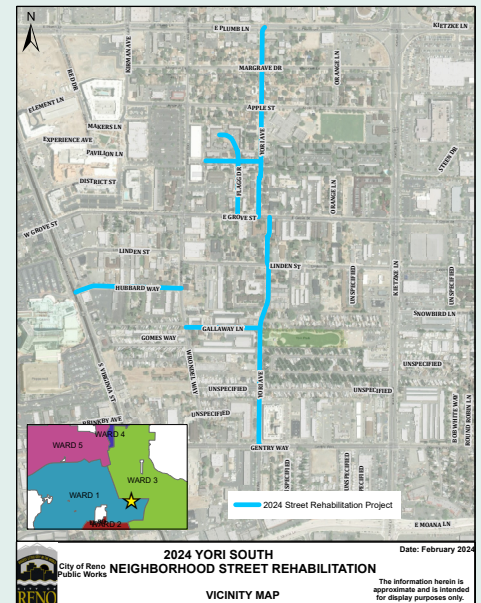
- 0.6 miles of roadway replacement
- 1.2 miles of curb/gutter, sidewalk and driveway replacement
- 26 new pedestrian ramps
- New signage and striping
- 10" to 12" storm drainpipe and replacement of storm drain catch basins

Project Status

- In construction November 2024

Funding

- Street Fund



Van Ness Street Rehabilitation

This project includes:

- 1.25 miles of roadway replacement
- 2.5 miles of curb/gutter, sidewalk and driveway replacement
- 21 new pedestrian ramps
- New signage and striping

Project Status:

- In construction through June 2024.

Funding:

- Street Fund

Public Works

2024 Reno Preventative Maintenance Project

Annual project to maintain City of Reno owned streets and parking lots, through rapid set slurry sealing, mill & overlay operations, pavement patching, replacing pedestrian ramps, and placing pavement markings. This year's project is focused in the following areas of Reno:

- Northwest surface treatment
 - Verdi
 - Stead
 - Northeast
 - Southeast
- Work will include
- 142 streets to be patched
 - 1 mile of road overlay
 - 3.7 miles of bike lanes
 - 43 miles of road

Project Status

- In Construction

Funding

- Street Fund



Plumas/Urban Sidewalk Improvements

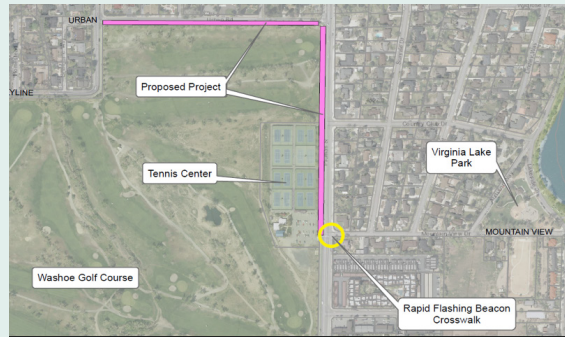
Part I of a two phase project to provide pedestrian access along the Washoe County Golf Course and Reno Tennis Center to install 0.5 miles of new sidewalk.

Project Status:

- In construction through June 2024.

Funding:

- Street Fund and Transportation Alternatives Set-Aside federal grant



2024 Cured-in-Place-Pipe (CIPP) Rehabilitation Project

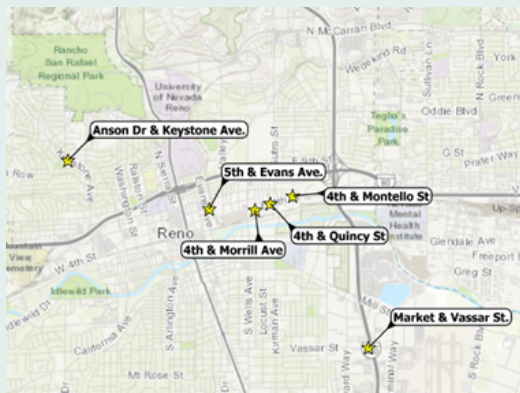
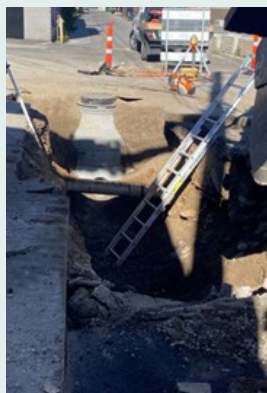
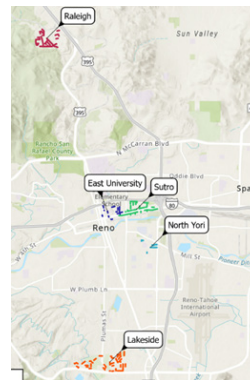
This project will rehabilitate nearly six miles of existing sanitary sewer using CIPP. This technology allows the City to extend the lifetime of sewer and storm drains without digging up pipes and replacing them.

Project Status

- Construction to start in summer-fall 2024.

Funding

- Sewer Fund



2024 Cross-Connection Project

This project will remove several Inflow & Infiltration (I&I) connections to reduce stormwater flows to the sanitary sewer system to lessen the burden on treatment plants, resulting in reduced costs.

Additionally, new catch basins and storm drain mains will be installed.

Project Status

- In construction

Funding

- Sewer Fund

School Zone Flashing Beacons

As part of the Vision Zero initiative to reduce the number of fatalities on our roadways to zero, school zone flashing beacons have become a prioritized asset in our community. Six schools received school zone safety infrastructure improvements:

- Stead Elementary
- Desert Heights
- Coral Academy (Valley St.)
- Coral Academy (Neil Rd.)
- Veterans Elementary
- Cannan Elementary

Project Status

- Completed

Funding

- ARPA-SLFRF grant funding (Ward 3 & Ward 4) and Street Fund



RTC - First Street

RTC and City of Reno partnered for this downtown pavement rehabilitation project from Sierra St. to Virginia St. The project included:

- A new traffic signal at Sierra and 1st
- ADA upgrades

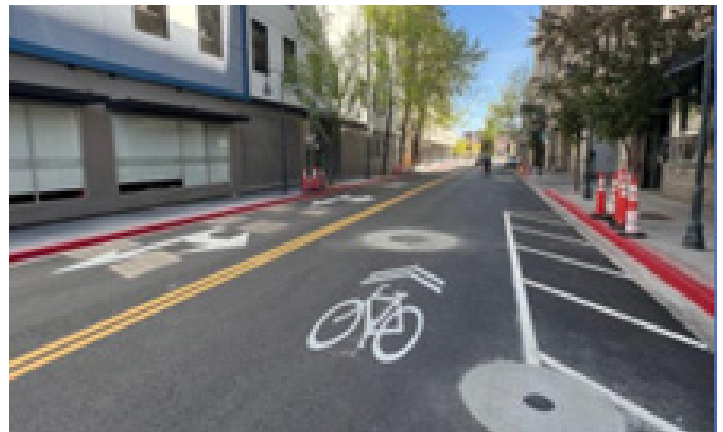
- New sidewalk, curb and gutter

Project Status:

- Complete

Funding:

- RTC Fuel Tax, Street Fund



Canyon Creek & Sterling Village Playgrounds

This project rehabilitated three existing playgrounds with new, safety-compliant playgrounds and structures.

Project Status:

- Complete

Funding:

- Community Development Block Grant (CDBG)

Public Works

Mayors Park

This project includes:

- ADA-accessible playground
- Irrigated recreational field with lighting
- Irrigation main supplied with treated effluent from the Reno/Stead Water Reclamation Facility (RSWRF)
- Pump station to provide the required irrigation pressure
- ADA concrete ramp to the recreational field
- 6' tall chain-link fence surrounding the recreational field

Project Status

- In construction through summer 2024.

Funding

- RCT District 1 and ARPA-SLFRF grant funded



RTC - Selmi Dr. Rehabilitation

This RTC pavement rehabilitation project between Sutro St. and Clear Acre Ln. included:

- Speed feedback signs
- Sidewalk & driveway
- Crosswalk enhancements

Project Status

- Complete

Funding

- RTC Fuel Tax

RTC & NDOT - McCarran / Leadership / Keystone Traffic Signal

RTC and NDOT have partnered for the installation of a traffic signal at the McCarran Blvd. and Keystone Ave./Leadership Pkwy. intersection.

Project Status

- In design

Funding

- RTC; NDOT providing design and construction services

RTC - Raleigh Heights Rehabilitation

This RTC pavement rehabilitation project between Sutro St. and Clear Acre Ln. included:

- Removal and replacement of degraded curb and gutter
- Upgrading pedestrian ramps for ADA
- Removal of bus stops

Project Status

- In construction

Funding

- RTC Fuel Tax

RTC - North Virginia Rehabilitation

This RTC pavement rehabilitation project from 16th St. (Lawlor Events Center roundabout) to McCarran Blvd. will reduce lanes from 16th St. to Sierra St. to enable bike lane introduction. On-street parking and the middle two-way left turn lane will

remain. With this complete street approach, the speed limit will be reduced from 35mph to 30mph.

Project Status

- In construction

Funding

- RTC Fuel Tax

RTC - Military Road

This road capacity and safety project from Lemmon Dr. to Lear Blvd. will include:

- Added roadway capacity
- Intersection modifications
- Access control

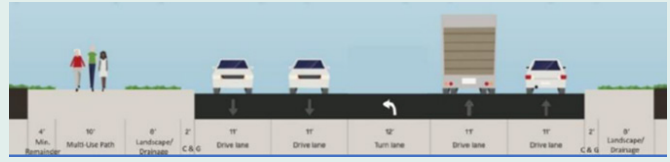
- Drainage improvements
- Shared-use-path

Project Status

- In design

Funding

- RTC Regional Road Impact Fee (RRIF)



RTC - North Virginia Widening

This capacity improvement project between Panther Dr. and Stead Blvd. will include:

- Additional lanes
- Shared-use path
- Access management

Project Status

- In design

Funding

- RTC Fuel Tax

RTC - Somerset Parkway

This resurfacing project will improve over four miles from Mae Anne Ave. to Del Webb Pkwy. Speed feedback signs will be added.

Project Status:

- In design, with construction to start in summer 2024.

Funding:

- RTC Fuel Tax

RTC - South Virginia Street Capacity and Safety

This project will improve capacity and safety by widening South Virginia St. from the I-580 off ramp to Longley Ln., including:

Project Status

- In construction

Funding

- RTC Fuel Tax
- Additional northbound

lane

- Installation of sidewalk
- Bike lanes
- Access management
- Signal at the I-580 freeway northbound off-ramp

RTC - Steamboat Parkway Improvement

This project includes improvements from Damonte Ranch Pkwy. to Veterans Pkwy., including:

- Intersection improvements
- Roadway widening
- Lane utilization changes

Project Status

- In construction

Funding

- RTC Regional Road Impact Fee (RRIF)



RTC - Sierra Street Bridge Replacement

This project includes removal and replacement of the existing bridge that was constructed in 1937.

Project Status • In design **Funding** • Federal funding

NDOT - North Virginia Complete Streets

This project from McCarran Blvd. to Panther Dr. will include:

- 2.5 miles of shared-use path
- Transit stop upgrades
- Bike lanes

Project Status

- In design

Funding

- Infrastructure for Rebuilding America (INFRA) grant and State funds

Public Works

RTC - West 4th St. Safety

This project will be a complete street design from Vine St. to West McCarran Blvd. including:

- Lane reductions
- Shared-use path
- Roundabouts at Stoker Ave. and Summit Ridge Dr.

Project Status

- In design

Funding

- Highway Safety Improvement Program (HSIP) and RTC Fuel Tax



RTC - Arlington Avenue Bridges

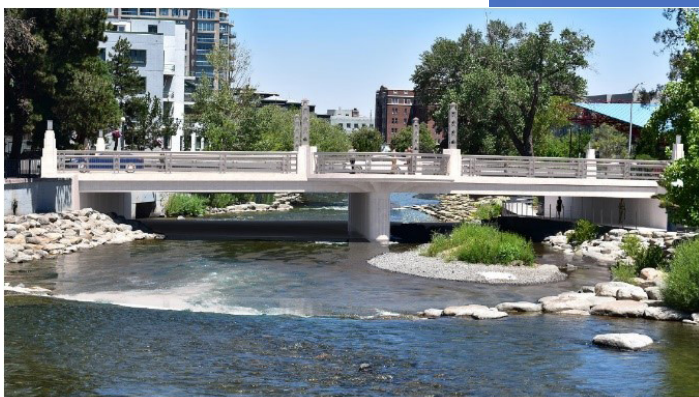
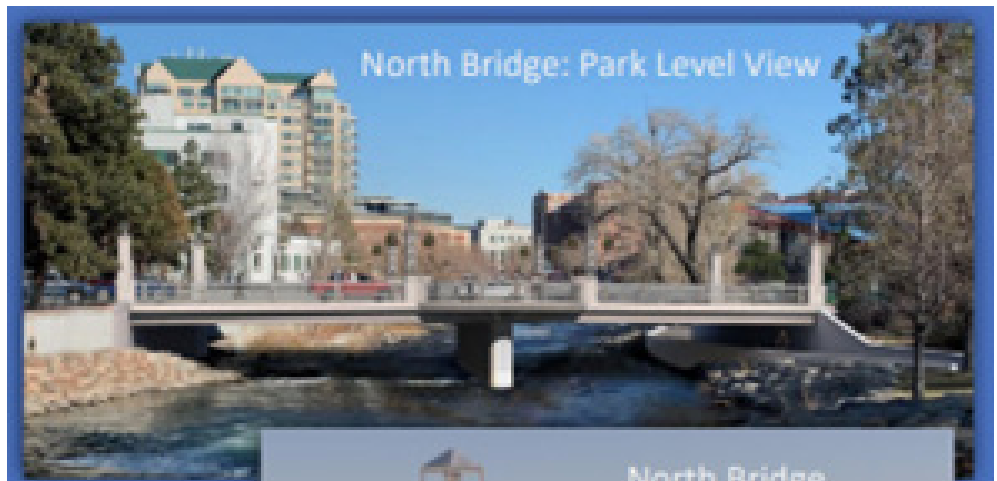
Two downtown Arlington bridges, between West First St. and Island Ave. will be replaced starting in 2025. Wingfield Park will be closed for the duration of construction. The bridges will have a new enhanced look, including tall end pylons, metal railing, an overlook, and custom column lights.

Project Status

- In design

Funding

- RTC Fuel Tax, Sales Tax, and Federal funding



Regional Infrastructure

Virginia Range Horse Fencing

Fencing for the Virginia Range horses in south Reno has been a priority of City Council. In March of 2023, Council allocated \$500,000 to design and construct horse fencing from Mira Loma Drive to Rio Rangler Parkway. That project is currently out for bid and will be complete by fall of 2024.

On May 22, 2024, Council approved a temporary emergency fence to help the Virginia Range horses get to water from Steamboat Creek near Alexander Lake Road. This became urgent because the horses were losing a favorite watering spot due to new fences put up as part of nearby development. The project was completed on June 6, 2024, in less than three weeks and cost approximately \$25,000.



Utility Services

TMCC Earth Day Event

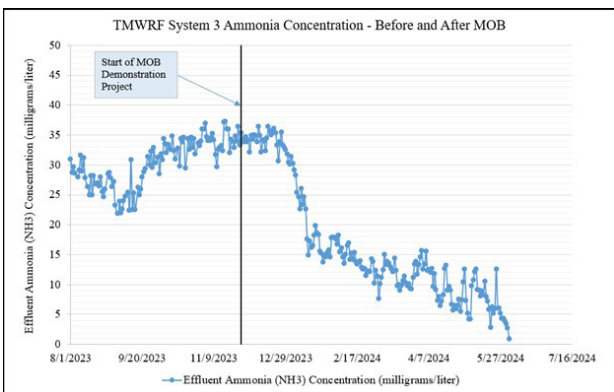
Members of Utility Services participated in Truckee Meadows Community College's (TMCC) Earth Day Celebration, providing a booth that focused on the impact of sedimentation and pollution to our waterways and how individuals and municipalities can prevent stormwater pollution. Over 30 students and faculty visited the booth throughout the day.

Truckee Meadows Water Reclamation Facility (TMWRF)

Mobile Organic Biofilm (MOB) Demonstration

This ongoing demonstration project is providing trial data to determine if MOB can dependably achieve simultaneous nutrient removal at TMWRF. Simultaneous nitrogen removal involves both phosphorus removal and nitrification in the secondary treatment process at TMWRF. Phosphorous removal and nitrification/denitrification processes are currently achieved in multiple steps at the plant. This new process would help stabilize effluent ammonia to the Truckee River and potentially save millions of dollars in capital investment at TMWRF.

The figure below shows promising initial results with dramatically increased ammonia removal, however the project team has had to overcome issues such as pump performance, foaming and media attrition. The project will continue through the end of 2024 to test the system during winter months, when ammonia removal is the most challenging.



Thickened Waste Activated Sludge Improvements

After almost 50 years of service, this critical wastewater treatment process is getting sweeping improvements.

Thickened Waste Activated Sludge (TWAS), called the "backbone of wastewater treatment," is a vital biological process for maintaining high quality effluent

at TMWRF. This project focuses on replacing 50 year old TWAS mechanical components that are fundamental to maintaining the biological treatment processes at TMWRF. The mechanical improvement replacement requires close coordination between TMWRF, Maintenance & Operations, City of Reno, HDR Consultants, and TNT Industrial Contractors' staff to complete the project while keeping the biological process operational. The project is ongoing and should be complete in October 2024.

As the three components are replaced in the TWAS pump room, the project team must prioritize keeping the process in service. Temporary piping will allow for TWAS pumping after demolition of existing pipes.



TMWRF Reuse Flow Meter Vault at Steamboat

The recently rehabilitated TMWRF Reuse Pump Station discharges approximately four million gallons per day (annual average) of treated wastewater, which is shared between Reno and Sparks for irrigation and non-potable users. The new Reuse Flow Meter Vault will enable the successful monitoring of flows to the customers of each entity. In addition to the new Flow Meter, SB Engineering, Dowl Engineering, and TNT Industrial Contractors successfully rehabilitated part of Reno's reuse infrastructure responsible for conveying and monitoring those flows. Milestone work was successfully completed before irrigation season, when the TMWRF Reuse Pump Station began delivering reuse water to local farms, golf courses, and landscaping. The project is anticipated to be complete in July 2024.

With limited access and control, the project team prioritized safety procedures for demolition of the existing infrastructure and installation of what is seen here.



Reno-Stead Water Reclamation Facility

Flow Shave Pumping Upgrades

The City has engaged with Brown and Caldwell to design upgrades to the Reno Stead Water Reclamation Facility's (RSWRF) capacity to pump raw sewage from RSWRF to the Truckee Meadows Water Reclamation Facility (TMWRF) via piped systems. This operation, called "flow shaving", allows the RSWRF to reduce flows to Swan Lake during high water years. The flow shave also provides operational flexibility while local and regional water recycling projects are pursued. The design should be ready for construction in fall/winter 2024!



Administration & Maintenance Building

RSWRF has grown substantially since the administration building was constructed in 1989, with a recent doubling of plant treatment capacity that was finalized in 2023. Additional workspace for new staff and operators, and an improved maintenance area (including materials storage) have been planned for as part of the Capital Improvement Program. To address these needs, the City engaged with Keller Associates to design an expansion to the existing administration building and a design for a new maintenance building. The design should be finished in summer 2024, with construction completed by the end of 2025.



Clarifiers #2 & #3 Rehabilitation

Clarifiers remove solids during the wastewater treatment process. Metallic components and the concrete tanks need periodic maintenance to continue effective service. These particular two clarifiers have performed impressively given the harsh conditions of wastewater. HDR Engineering has completed a structural assessment and is proceeding with the design to refurbish clarifiers #2 and #3 at RSWRF so they can continue to reliably serve into the future. Project design should be finished in fall of 2024.



OneWater Nevada Advanced Purified Water Facility (APWF) at American Flat

OneWater Nevada Advanced Purified Water Facility (APWF) at American Flat WaterSMART grant announcement

The City of Reno and Truckee Meadows Water Authority (TMWA) were awarded a \$30M Federal "WaterSMART" grant for the OneWater Nevada Advanced Purified Water Facility (APWF) at American Flat. The U.S. Bureau of Reclamation grant is part of President Biden's Bipartisan Infrastructure Law for the planning, design and construction of water reuse projects. Laura Daniel-Davis, U.S. Department of Interior Acting Deputy Secretary, made the announcement on June 13th at Reno's Wingfield Park. Reno Mayor, Hillary Schieve, and Truckee Meadows Water Authority General Manager, John Zimmerman expressed their appreciation to the Bureau of Reclamation for their support for the water resilience project and for making the largest investment into cities that the country has ever seen.

The City of Reno is grateful to Senators Catherine Cortez Masto and Jacky Rosen and Congressman Mark Amodei for their support of this vital project to our region that increases the resiliency and sustainability of our water resources while providing a new, locally controlled, and drought resistant water supply.

Utility Services

The OneWater Nevada APWF at American Flat will take highly treated effluent water from RSWRF and put it through a multi-step, purification process. This includes ozonation, biological carbon filtration, ultraviolet disinfection and numerous other steps. Once treated, the water will be injected into an aquifer at American Flat, north of Stead Airport. Storage in the groundwater aquifer adds a natural environmental buffer and offers additional water-quality benefits. This innovative project will provide water purification technology to not only Nevada, but all of the arid west.



APWF California Tours

OneWater Nevada is a collaborative effort of regional agencies exploring a comprehensive resource management approach to extend the resiliency and sustainability of our existing local water supply.

Ongoing extensive public outreach is occurring to educate the public and to inform the local officials on the OneWater Nevada APWF at American Flat.

This photo shows a recent trip to Advanced Purified Water Facilities in southern California. Staff and elected officials from Reno, Washoe County, Sparks, the Nevada Division of Environmental Protection, the Truckee Meadows Water Authority, the University of Nevada Reno Water Innovation Institute and the Western Regional Water Commission were in attendance. Sites visited included the Orange County Water District, Pure Water So Cal, and the Albert Robles Center. Advanced Purified Water has been successfully produced in southern California for over 40 years, creating an invaluable water resource in a water stressed region.



APWF 60% Design

As the OneWater Nevada APWF at American Flat nears 60% design completion, substantial effort is being expended to review the engineering plans and move toward final design. Construction is slated to begin in 2025.

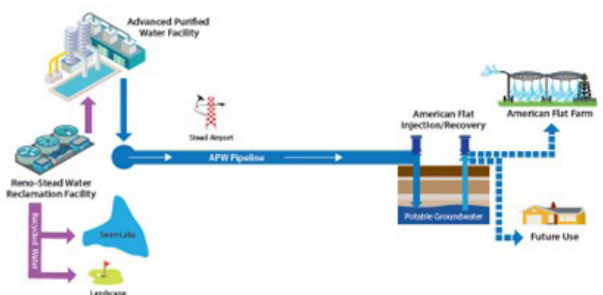
The APWF will utilize high quality recycled water from RSWRF that will then be treated through multiple advanced drinking water processes in a facility to be constructed adjacent to RSWRF on the southwest corner of Lear Blvd. and Military Road. Advanced purified water produced will meet or exceed all Federal and State drinking water regulations. The advanced purified water will then be piped northerly and injected into the aquifer at a site known as "American Flat," north of the Reno Stead Airport. In the future, after a prove-up period, substantial water quality testing, and with all permits in place, TMWA intends to extract this water from the aquifer for various uses, including drinking water.

This project is a partnership between the City of Reno and the Truckee Meadows Water Authority.

APWF Rendering Looking South from Lear Blvd



How the Advanced Purified Water System Works

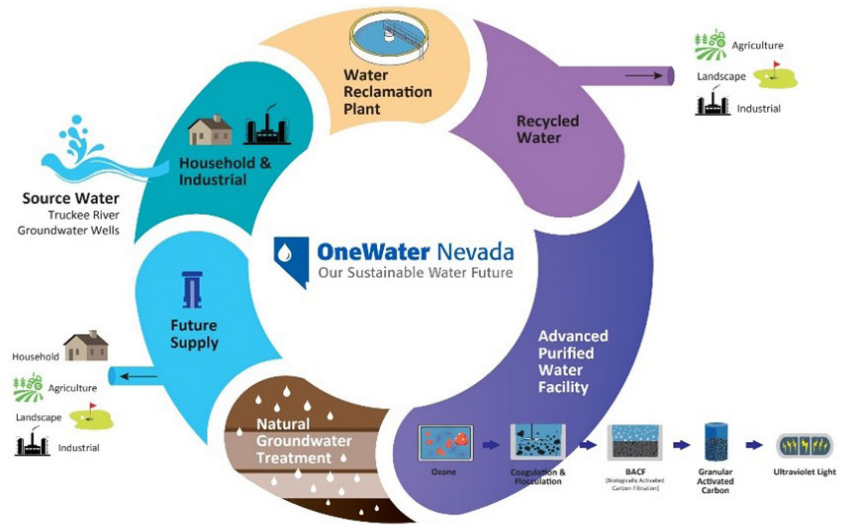


APWF Independent Expert Panel

Integral to the success of the APWF at American Flat is the Independent Expert Panel. This panel comprises a multi-year effort, providing expert guidance on all aspects of the design of the project as designed by seasoned design engineers at AECOM and through leadership and input provided by the Nevada Water Innovation Institute of the University of Nevada, Reno and the OneWater Nevada Regional Collaboration between local entities.

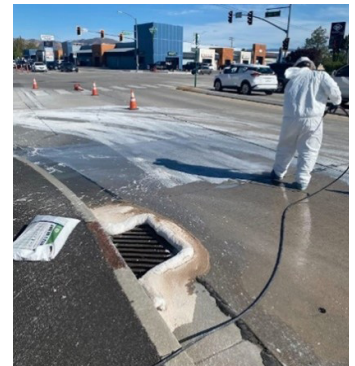
APWF at Smart About Water Day

The OneWater Nevada APWF at American Flat Project was recently highlighted utilizing the Education Trailer deployed at the May 4, 2024 Smart About Water Day event. Seen in this photo, Dr. Lydia Teel is providing public demonstrations of basic water treatment methods while explaining the sophisticated approach to producing A+ Advanced Purified Water.



Protecting The Stormdrains

In addition to 400+ quarterly inspections and numerous other tasks, Environmental Control responds to dozens of spills and other incidents that threaten our surface waters. Here is a typical example, with approximately 50 gallons of paint spilled by a contractor's vehicle on Mill Street. Environmental Control Officer Mike Ufford responded and worked with the contractor to guide the clean-up and prevent impacts to the storm drain system. Streets Maintenance and Operations helped by providing traffic control during the work.



Stormwater Master Plan

Stormdrain Master Planning Phase I is complete. This multi-phase study provides an integrated approach to assessing the existing condition and capacity of the City's stormwater infrastructure. Phase I of this effort focused on Idlewild, southwest McCarran, and Huffaker areas, primarily to update the City's storm drain inventory, evaluate the capacity of existing stormwater conveyance systems, assess how irrigation ditches impact stormwater runoff within City limits. Phase II of the study will look at commercial/industrial areas south of the Truckee River in downtown Reno, areas surrounding the airport, east of the airport along Edison Way and the neighborhoods in west and southwest Reno. These studies identify deficiencies in the current stormwater infrastructure and allow for flexibility when developing and planning for 10-year capital improvements by prioritizing opportunities in combination with other scheduled Public Works capital projects.

